Crew Adaptation Evaluation of the Norwegian Crew Concept (NORCREW)



Donald I. Tepas

Work Systems Research P.O. Box 426 Mansfield Center, CT 06250-0426

and

Antonio B. Carvalhais



U.S. Coast Guard Research and Development Center 1082 Shennecossett Road Groton, CT 06340-6096

This document has been approved for public release and sale; its distribution is unlimited.

FINAL REPORT SEPTEMBER 1994

This document is available to the U.S. public through the National Technical Information Service, Springfield, Virginia 22161

Prepared for:

U.S. Department of Transportation United States Coast Guard Office of Engineering, Logistics, and Development Washington, DC 20593-0001

Wind Guller Hulliceed 5

NOTICE

This document is disseminated under the sponsorship of the Department of Transportation in the interest of information exchange. The United States Government assumes no liability for its contents or use thereof.

The United States Government does not endorse products or manufacturers. Trade or manufacturers' names appear herein solely because they are considered essential to the object of this report.

The contents of this report reflect the views of the Coast Guard Research & Development Center. This report does not constitute a standard, specification, or regulation.

D. L. Motherway

Technical Director, Acting United States Coast Guard

Research & Development Center

1082 Shennecossett Road Groton, CT 06340-6096

Technical Report Documentation Page					
1. Report No.	2. Government Acces	sion No.	3. Recipient's Catalo	g No.	
CG-D-23-94					
4. Title and Subtitle	<u> </u>		5. Report Date		
4. The and Subtille			Septembe	r 1994	
Crew Adaptation Evaluation of the Norwegian Crew Concept (NORCREW)			6. Performing Organiz	zation Code	
			8. Performing Organi	zation Report No.	
7. Author(s) Donald I. Tepas and Antonio B. Carvalhais			R&DC 27/94		
9. Performing Organization Name and Address			10. Work Unit No. (TF	RAIS)	
U.S. Coast Guard					
Work Systems Research	Research and D	evelopment Center	11. Contract or Grant	No.	
P.O. Box 426	1082 Shennecos				
Mansfield Center, CT 06250-0426	Groton, CT 0634	10-6096	13. Type of Report ar	d Period Covered	
12. Sponsoring Agency Name and Addres	SS		Final Report		
Department of Transportation U.S. Coast Guard			14. Sponsoring Agen	cy Code	
Office of Engineering, Logistics, an	d Development				
Washington, D.C. 20593-0001	a Development			0	
15. Supplementary Notes					
The Coast Guard tech	nical contact and CC	OTR is Dr. Antonio E	3. Carvalhais, 203-4	41-2846.	
16. Abstract					
This report documents an Operational Test and Evaluation (OT&E) effort conducted to assess the feasibility of replacing select traditional small boat station shore-side facilities with live-aboard vessels. The success of such a concept is dependent on the crews' ability to adapt and cope with around-the-clock operations from a restricted work and living environment. Survey and log forms were used to collect continuous data on human factors variables, at both a traditional small boat station and an experimental live-aboard concept station, to assess the impact of the live-aboard concept on crew safety and well-being. Results of this evaluation indicate that all human factors variables were well within acceptable limits. The evaluation did not reveal any significant adverse effects on crew members which would prevent the use of the live-aboard concept in Coast Guard small boat stations which are similar to the one in the study. However, it was emphasized that although the results are positive, they may not reflect the reactions of crews in other Coast Guard small boat station environments.					
17. Key Words		18. Distribution Staten	nent		
sleep Naval Psychia circadian rhythms Unit (NPRU)	oiness Scale (SSS) tric Research	Document is available to the U.S. public through the National Technical Information Service, Springfield, Virginia 22161			
19. Security Classif. (of this report)	120. SECURITY CLAS	SIF. (of this page) 2	1. No. of Pages	22. Price	

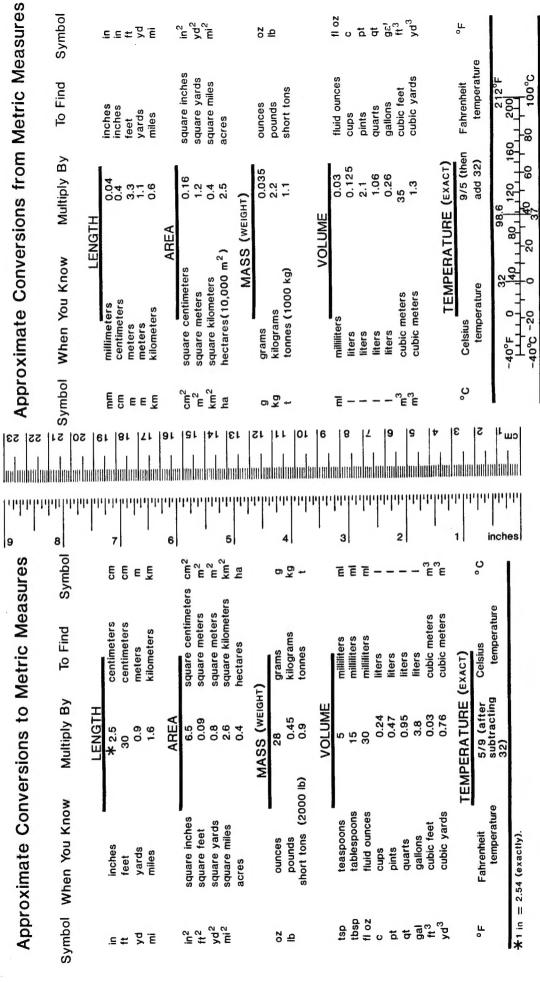
Form DOT F 1700.7 (8/72)

UNCLASSIFIED

Reproduction of form and completed page is authorized

UNCLASSIFIED

METRIC CONVERSION FACTORS



ACKNOWLEDGMENTS

The authors would like to gratefully acknowledge the cooperation and support of BMC Mullinax, BMC Cropper and their crews in this evaluation. Their enthusiasm, experience, and professional attitude had a significant impact on the crew adaptability evaluation. We would also like to thank Sabina Webb, Anthony Masalonis, Kristin Haggis, and Michael Paley of Work Systems Research for their research and analysis support.

Acces	ion F or	1
DITIC	toursed	
	. tion/	
		Ondes
	Avell and Specia	
A-1		

The Coast Guard is approaching a twenty year cycle where a number of small boat stations will require significant renovations. Faced with a large capital investment, the Coast Guard must decide whether to refurbish and continue to maintain all existing small boat station facilities or evaluate alternative platforms to replace some stations. One alternative that has been suggested is a "live-aboard" concept modeled after the Norwegian Society for Sea Rescue. Under the "live-aboard" concept (NORCREW), shore-side facilities are eliminated and replaced with a live-aboard boat. These boats are equipped with not only mission related equipment, but also facilities (berthing, shower and head, food storage and preparation equipment, recreational amenities, etc.) to accommodate crew members for extended periods of time.

The projected benefits from NORCREW include: 1) Reduced Personnel Costs -- NORCREW is designed to operate with a crew of 10, two crews of five people. A typical station may be staffed with as many as 35 or as few as 19 crew members. Therefore, even stations with few personnel could reduce costs using NORCREW. 2) Reduced Maintenance Costs -- Eliminating shore-side facilities will eliminate the need for station and grounds maintenance which will not only result in less expense but also allow crews to dedicate more time to mission related duties. 3) Faster Response Time -- Since NORCREW personnel are physically onboard the vessel, they will be able to respond quicker to missions. NORCREW may result in quicker response times, over typical stations, during the SAR season, but not during the off-season (November through April) when the crew may be authorized liberty during evening hours when in Bravo-1 status. 4) Greater Flexibility in Conducting Missions -- With current arrangements, if missions are temporarily suspended, i.e. lack of visibility, crews return to small boat stations. Under the NORCREW concept, the crew can dock at the nearest marina or drop anchor since all necessary amenities are onboard the boat. This flexibility not only reduces crew fatigue associated with transiting back to the station but also decreases the response time when the mission is reinitiated.

An Operational Test and Evaluation (OT&E) was conducted to assess the feasibility of adopting the NORCREW concept to perform small boat station duties. The NORCREW concept is based on the premise that crews will be able to perform around the clock small boat duties from a restricted operational and living environment. The success of this concept is dependent on the crew's ability to adapt and cope with extended continuous work in a confined environment. As part of the OT&E, a crew adaptation evaluation, utilizing survey and log book entries to collect psychophysiological response data, was conducted to assess whether crews can perform small boat station duties from a restricted living and operational platform.

Data were collected using a specially designed Background Information Inventory (BII) and Daily Log Forms (DLFs) developed to collect qualitative and quantitative data for assessing crew adaptation to work environments. The BII is a 28-page, 119-item survey which collects data on crew demographics, sleep-wake cycles, nutrition, life-styles, and attitudes toward work. The DLF is a two or four page survey which is completed three times per day: in the morning before breakfast; in the evening before dinner; and at night before retiring to bed. The DLF survey collects daily activity and psychophysiological state data on both duty and non-duty days. Each of the DLFs include two frequently-used standard measures of sleepiness and alertness: the Stanford Sleepiness Scale (SSS) and the Naval Psychiatric Research Unit (NPRU) Mood Scale. Some of the DLFs also request data on sleep duration and quality, mission activity and affective response ratings, as well as daily activity and health symptomatology ratings.

Analysis of BII and DLF data did not reveal any significant adverse psychophysiological effects associated with the NORCREW concept. Comparisons between NORCREW and a traditional small boat station did not indicate differences which would suggest the NORCREW concept is exerting adverse effects on crew members. All human factors variables were well within acceptable limits. The main conclusions are:

- Data on sleep duration and quality, mood and fatigue, health symptomatology, eating and
 drinking behavior, life style satisfaction ratings, and work attitudes did not reveal any
 significant adverse effects and were well within acceptable limits. Therefore, there are no
 human factors considerations which prohibit the continuation of the NORCREW concept in
 the present work, geographical, operational and workload environments. However, it must be
 emphasized that although the present findings are positive, they may not reflect the reactions
 of crews in other Coast Guard small boat environments.
- Comparisons between NORCREW and conventional small boat crews did not reveal any
 significant differences on key human factors issues. Overall, crew members appear to adapt
 and cope well with the live aboard concept, exhibiting reactions similar to those of
 conventional small boat station crews.
- The high survey response rate, and the consistency of the data with previous literature and theory, indicate that data collection methodology used is practical and yields meaningful data.

TABLE OF CONTENTS

ACKNOWLEDGMENTS iv
EXECUTIVE SUMMARY v
1.0 INTRODUCTION
2.0 METHOD
2.1 Samples
2.2 Measures
2.2.1 Background Information Inventory (BII)
2.2.2 Daily Log Forms (DLFs)
2.3 Procedure
2.4 Data Analysis 6
2.4.1 Phase I
2.4.2 Phase II
3.0 RESULTS
3.2 Phase II
3.2.1 Background Information Inventory (BII)
3.2.2 Daily Log Forms (DLFs)
3.2.2.1 Sleep Length14
3.2.2.2 Sleepiness
3.2.2.3 Mood17
3.2.2.4 Sleep Problems
3.2.2.5 Mission-Call Reports
3.2.2.6 Daily Symptom Reports21
3.2.2.7 Open-Ended Comments21
4.0 SUMMARY AND DISCUSSION22
REFERENCES
APPENDIX A Background Information Inventory
APPENDIX B Daily Log FormsB-1

LIST OF ILLUSTRATIONS

Figu	<u>re</u>	P <u>age</u>
1.	Study Plan	6
2.	Daily Log Form Response Rate	8
3.	Judgments of Preparedness for Work Assignment	9
4.	Judgments of the Handling of Duty Assignments	10
5.	Ratings of Call-Related Situations	10
6.	Satisfaction with Eating Habits	11
7.	Comparison of Workday and Non-Workday Diet	12
8.	Rating of Working Relationship	13
9.	Acceptability of Evaluation Method	13
10.	Sleep Length	14
11.	Stanford Sleepiness Scale (SSS) - Duty	15
12.	Stanford Sleepiness Scale (SSS) - Off-Duty	16
13.	Stanford Sleepiness Scale (SSS) - Average	16
14.	NPRU - Negative	17
15.	NPRU - Positive	18
16.	Time Taken to Fall Asleep	19
17.	Number of Times Woken up	19
18.	Mission-Related Calls	20
19.	On-Duty Ratings of Symptoms	21
	LIST OF TABLES	
<u>Tabl</u>	<u>e</u>	Page
1.	Crew Demographics	8

The Coast Guard currently operates and maintains approximately 168 small boat stations throughout the United States. These stations provide rapid response to such mission needs as: Search and Rescue, Environmental Response, Aids to Navigation, Enforcement of Laws and Treaties, Boating Safety, and Port Safety and Security. Small boat stations range in size from small one-structure sites to large multiplex facilities. These facilities require a significant amount of resources, personnel and material, for daily maintenance and operation. The Coast Guard is approaching a twenty year cycle where a number of small boat stations will require significant renovations. Faced with a large capital investment, the Coast Guard must decide whether to refurbish and continue to maintain all existing small boat station facilities or evaluate alternative platforms to replace some stations. One alternative that has been suggested is a "live-aboard" concept modeled after the Norwegian Society for Sea Rescue. Under the "live-aboard" concept (NORCREW), shore-side facilities are eliminated and replaced with a live-aboard boat. These boats are equipped with not only mission related equipment, but also facilities (berthing, shower and head, food storage and preparation equipment, recreational amenities, etc.) to accommodate crew members for extended periods of time.

At conventional small boat stations, on-duty crews, as well as some off-duty crews, reside in shore based facilities while the boat is tied up at a near-by dock. In the live-aboard concept, onduty crews live and perform all operational duties from onboard the boat while off-duty crews live in the community. The projected benefits from NORCREW include: 1) Reduced Personnel Costs -- The NORCREW concept is designed to operate with a crew of 10, two crews of five people. A typical station may be staffed with as many as 35 or as few as 19 crew members. Therefore, even stations with the fewest personnel could reduce personnel costs using NORCREW. 2) Reduced Maintenance Costs -- Eliminating shore-side facilities will also eliminate the need for station and grounds maintenance which will not only result in less expense but also allow crews to dedicate more time to mission related duties. 3) Faster Response Time -- Since NORCREW personnel are physically onboard the vessel, they will be able to respond quicker to missions. NORCREW may result in quicker response times, over typical stations, during the SAR season, but not during the off-season (November through April) when the crew may be authorized liberty during evening hours when in Bravo-1 status. 4) Greater Flexibility in Conducting Missions --. With current arrangements, if missions are temporarily suspended, i.e. lack of visibility, crews return to the station. Under the NORCREW concept, the crew can dock at the nearest marina or drop anchor since all necessary amenities are onboard the

boat. This flexibility not only reduces crew fatigue associated with transiting back to the station but also decreases response time when the mission is reinitiated.

While NORCREW may have appeal from an economic and efficiency perspective, the reactions of the human crews to these environments have not been addressed. The live-aboard concept has an underlying assumption that crews will be able to perform around-the-clock small boat station operational duties from a restricted living and operational environment. The success of the live-aboard concept is dependent on the crew's ability to adapt and cope with extended continuous operations from a confined environment. Although history has repeatedly demonstrated that humans are able to cope and perform quite well under an impressive and wide range of adverse situations, the impact of long-term exposure to the same adversities may be quite different. For example, working the night shift for one night is difficult but a task that most people can complete without significant changes in performance or health. On the other hand, working the night shift for months on end, is much more difficult and does result in performance and health problems (Monk, 1990; Moore-Ede and Richardson, 1985; Koller, 1983). Therefore, it is important to determine whether long-term exposure to the NORCREW concept may have a negative impact on crew health/safety and performance.

An Operational Test and Evaluation (OT&E) was conducted to assess the feasibility of implementing NORCREW in certain small boat station environments. This report documents the crew adaptation evaluation of the OT&E whose objective was to assess the impact of live-aboard operations on crew safety and well-being. This evaluation used survey and daily log entries to collect data on human factors variables, which have been used in previous research to assess human coping and adaptation to work environments, to determine whether crews can perform small boat station duties from a restricted living and operational platform.

2.0 METHOD

2.1 Samples

Two USCG small boat stations operating in the same geographic region, exposed to similar environmental conditions, mission profiles, and mission workload levels, participated in this evaluation. At one station, NORCREW, shore-based facilities were replaced with a 50-foot liveaboard boat. At the second station, comparison (COMP), a traditional small boat station with

shore-based facilities was maintained. In all, 32 crew members were available and volunteered to participate in the evaluation. Due to varying subject sample sizes, demographic information is presented in the results section.

Three work schedules were proposed for NORCREW: 2 days on/2 days off, 4 days on/4 days off, and 7 days off. However, during a brief evaluation period of each schedule option, it was realized that the limited storage capacity (food and clothing) onboard the boat could not accommodate long duty schedules (4 days on/4 days off or 7 days on/7 days off). For capacity reasons, as well as similarity to previous station and COMP schedule, the 2 days on/2 days off was selected for the evaluation. Under this schedule, NORCREW personnel are on-duty two days and off-duty two days. COMP maintained a 2/2/2 rotation schedule where crews rotate from two days of 24-hour on-duty status at the station, to two days of day-duty (report to the station in the morning and are relieved in the afternoon but remain on-call if emergencies arise), to two days of off-duty.

2.2 Measures

In selecting methods and variables as candidates for use in this assessment, care was taken to design measurement tools which would not, in any way, interfere with the efficiency of station operations. Whenever possible, only time-proven methods and variables from previous related research were used for this evaluation (Hoddes, Zarcone, Smythe, Phyllips and Dement, 1973; Johnson and Naitoh, 1974; Gander, Myhre, Graeber, Andersen and Lauber, 1985; Tepas, Armstrong, Carlson, Duchon, Gersten, and Lezotte, 1985). Two sets of forms were designed for this study: a Background Information Inventory (BII) and Daily Log Forms (DLFs).

2.2.1 Background Information Inventory (BII)

The BII is a 28-page, 119-item survey requesting information on such factors as crew demographics, sleep/wake cycles, nutrition, life-style, attitudes toward work, and other general predictors of adaptation to work environments. For the most part, BII items came from three sources: U.S. Navy research on the operational consequences of sleep deprivation (Johnson and Naitoh, 1974), private sector and NIOSH research conducted by the current researchers on industrial workers employed on shiftwork and other unusual work schedules (Tepas, et al, 1985), and from the Standard Shiftwork Index developed by overseas investigators for European Community studies (Barton, Folkard, Smith, Spelten, and Totterdell, 1991). A copy of the BII can be found in Appendix A.

2.2.2 Daily Log Forms (DLFs)

The DLFs are brief two or four page forms to be completed both on-and off-duty on a daily basis. Three color coded DLFs were designed: DLF1 (yellow) is completed at breakfast time; DLF2 (ivory) is completed before dinner; and DLF3 (green) is completed at bed time. Each of these forms include two frequently-used standard measures: the Stanford Sleepiness Scale (SSS), a validated measure of sleepiness and alertness (Hoddes, et al, 1973); and the Naval Psychiatric Research Unit (NPRU) Mood Scale, a validated measure of sleep deprivation developed by the U.S. Navy (Johnson and Naitoh, 1974). Some of the DLFs also request data on sleep duration and quality, mission activity and affective response ratings, as well as daily activity and health symptomatology ratings. A copy of each of the DLFs can be found in Appendix B.

2.3 Procedure

Prior to data collection, researchers met with station personnel to discuss the purpose and objectives of the study, requirements for participating crew members, and to answer questions. Individuals were informed that participation was voluntary. If they choose to participate, they were not committed to finish the assessment and could terminate participation at any time during the project. Participants were also informed that their identity and responses would be confidential and anonymous. To ensure anonymity and confidentiality, crew members were assigned code numbers and all forms and data files were identified with code numbers only. Also, an independent research firm was contracted to collect, enter and analyze all data. Crew members were given business cards with their personal code number and the phone number of the consulting firm and encouraged to phone if they had any questions or special problems during the evaluation.

Following the briefing, independent researchers administered and collected BIIs from participating crew members. Researchers were available while BIIs were being completed to answer questions. Upon completion of the BII by the entire group, DLFs were administered and instructions provided. DLF1 (yellow) was to be completed in the morning prior to any food intake, coffee was excluded. DLF2 (ivory) was to be completed at dinner time, prior to intake of food. DLF3 (green) was to be completed prior to nightly sleep. DLFs were completed at the specified times on a daily basis for both workdays and non-workdays. Crew members were instructed to use self-addressed stamped envelopes, provided with DLFs, to mail completed forms directly to the

independent researchers on a daily basis. As daily forms were completed, crew members were instructed to place the completed forms in that day's envelope and not refer to completed forms at a later time. Once the final form (DLF3) was completed for that day, individuals were instructed to seal and mail the envelope. Daily mailings were used to: 1) reduce the possibility of crew members referring back to previous day response ratings; 2) assess whether forms are being completed correctly; 3) early detection of problems with the measurement tools or concept which may require intervention; and 4) ensure that DLFs are being completed on a daily basis.

Since the primary objective of this study was to assess whether crews could perform small boat station duties from a restricted living and operational environment and since crews only live onboard the boat during search and rescue (SAR) season, (May through October), data collection activities were restricted to SAR seasons. It should be noted that during the off-season, the crew may be authorized liberty during evening hours when in Bravo-1 status. However, due to schedule and resource limitations, only August and September were available for data collection in the 1992 SAR season. Given time restrictions, limited crew member exposure to the NORCREW concept, and untested measurement techniques in the current environment, a preliminary data collection was undertaken during the 1992 SAR season (Phase I). Phase I data collection provided a baseline estimate of the effects of NORCREW on crew psychophysiological variables following the introduction of the concept, as well as an operational test to assess the acceptability, feasibility and sensitivity of the selected measurement methods and variables. Phase I data collection was limited to NORCREW personnel. These individuals voluntarily completed BIIs and maintained DLFs for a period of 36 days.

Phase II data collection was conducted during the 1993 SAR season. Phase I data collection procedures were used and data were collected at both NORCREW and COMP. At NORCREW, the BII was administerd once, at the onset of data collection, and crew members maintained DLFs for a period of 92 days. At COMP, all available personnel volunteered and completed BIIs. Unfortunately, due to time and resource restrictions, maintaining DLFs on all individuals at COMP was not feasible. In order to reduce DLF data collection at COMP to an acceptable size and duration, COMP BII data were analyzed and individuals who matched NORCREW personnel on age, gender, Coast Guard experience, and rate/rank, were selected to maintain DLFs. These individuals also completed the BII at the onset of data collection but only maintained DLFs for a period of 36 days. Figure 1 provides a graphical representation of the data collection approach.

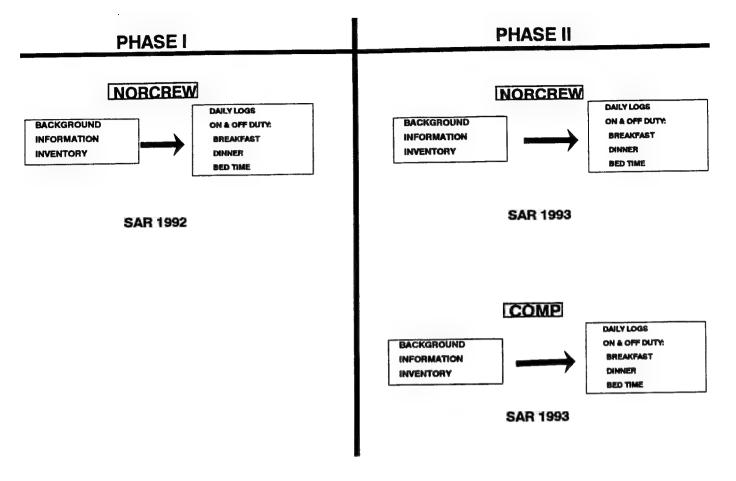


Figure 1. Study plan.

2.4 Data Analysis

2.4.1 Phase I

As noted above, the Phase I data collection should be considered test bed data to demonstrate the feasibility of the measurement techniques. Since NORCREW was not fully staffed, the crew had very limited exposure to the concept, and measurement tools were untested in a small boat environment: analysis of these data was limited to the calculation of descriptive statistics and will not be discussed in any detail.

2.4.2 Phase II

Phase II BII data analysis was also limited to descriptive statistics. This was done because the very modest differences in the data rendered speculation about differences meaningless. Also, for most variables the small number of respondents placed severe statistical limitations on any data

analysis. Inferential statistics were computed for DLF data. Where appropriate, 2x2 or 2x2x3 repeated measures, mixed factorial Analyses of Variance (ANOVAs) were computed with location (NORCREW and COMP), status (on-duty and off-duty) and time (morning, afternoon, and night) as independent-variables.

3.0 RESULTS

3.1 Phase I

As previously indicated, Phase I data were analyzed to assess whether measurement tools, variables, and/or the methodological approach required modification. Eight, all male, NORCREW crew members, with an average age of 29 years and 7.1 years of Coast Guard experience, voluntarily completed BHs and maintained DLFs. The response rates for the BH and DLFs was 100% and 87.3% respectively. Crew members expressed that DLF response rate would have been higher but that work and family emergencies prevented certain individuals from completing all of their DLFs. Analysis of these data revealed that the methodological approach was acceptable to crew members and that measurement tools and variables were feasible and sensitive, requiring only minor adjustments. However, the data did reveal a deficiency in the staffing requirements for the NORCREW concept. Specifically, the data indicated that an eight person staff was insufficient to absorb temporary reductions in crew associated with training, personal leave, accident/injury leave, etc. and still maintain an adequately staffed vessel to handle mission requirements. It was determined that the NORCREW concept required two additional crew members to ensure adequate staffing. Also, the current NORCREW crew compliment, all male, could not accommodate an assessment of gender issues. In response to these deficiencies, two female crew members were assigned to NORCREW for the 1993 SAR season bringing the crew size to ten and introducing mixed gender crews.

3.2 Phase II

As mentioned previously, 10 crew members were available at NORCREW and 22 at COMP. However, due to schedule and resource constraints, a matched sample of 10 COMP crew members was selected for participation in DLF data collection. However, because of missing data, two of the 10 COMP crewmembers were eliminated from DLF analyses. Therefore, all DLF analyses are based on a matched sample of 10 NORCREW and 8 COMP crew members. Table 1

the demographic information for NORCREW, the complete COMP sample (N=22), and the matched COMP sample (N=8). As can be seen from the table, the matched sample provides a more homogenous subject population.

Table 1. Crew demographics.

	NORCREW	COMP (N=8)	COMP (N=22)
AGE	29	27.5	24.8
CG EXPERIENCE	7.7	6.9	4.6
JOB TENURE	1.7	1.6	1.7
RANK TENURE	2.6	2.8	2.0

The response rate for the BII was 100% for both sites. The response rate for DLFs was 76.6% and 63.9% for NORCREW and COMP, respectively. Figure 2 shows the DLF response rate for NORCREW and COMP.

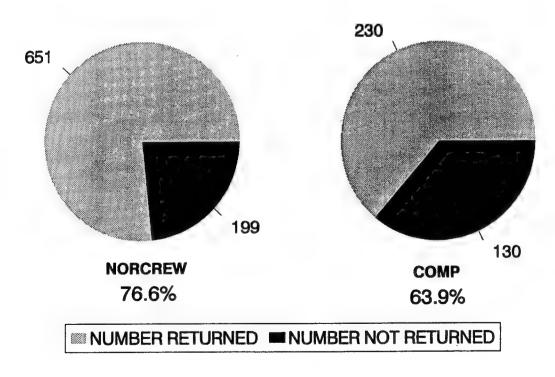


Figure 2. Daily Log Form response rates.

3.2.1 Background Information Inventory (BII)

The major objective of the BII data is to assess the "typical" behavior of individuals on factors which have exhibited relationships with adaptation to work environments in previous research. In general, the BII data revealed that NORCREW and COMP crew members experienced similar levels of "typical" behavior on BII factors. Figure 3 shows the average response of the two groups when asked to rate using a four-point scale "...how well you think you were prepared for these characteristics as part of your present duty assignment." Figure 4 shows the average response of the two groups when asked to rate "...how well you think these characteristics are handled in your present duty assignment." In both cases, the mean ratings are nearly always below the mid-point of the scale used, suggesting that most of the crew members at both sites perceived themselves as <u>not</u> being well prepared and ready. Figure 5 provides a good example of the remarkable similarity of the perceptions and responses of these two groups as measured by the BII. Crew members were asked to rate, how tense, tired, and alert they feel in a number of call-related situations: waiting for a call; on the way to a call; at the call; returning from a call; and back at the station.

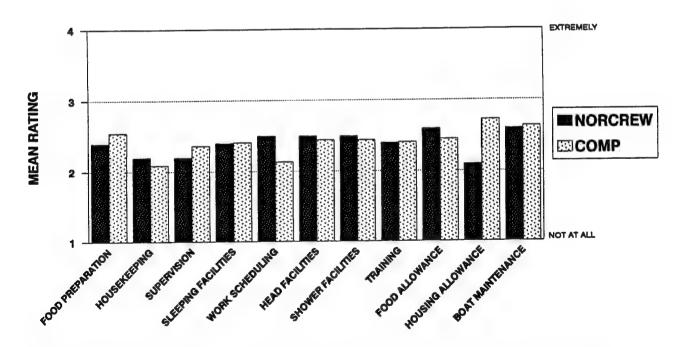


Figure 3. Judgment of how well each member thinks s/he was prepared for these characteristics of their present assignment.

Note: Ratings were made on a four-point scale with 4 = Extremely, 3 = Quite a bit, 2 = A little, and 1 = Not -at-all.

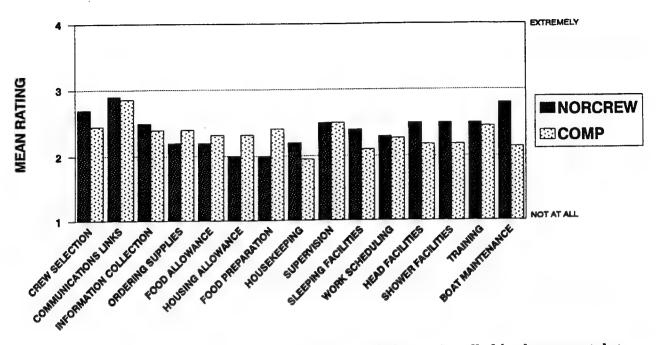


Figure 4. Judgment of how well these characteristics are handled in the present duty assignment.

Note: Ratings were made on a four-point scale with 4 = Extremely, 3 = Quite a bit, 2 = A little, and 1 = Not -at-all.

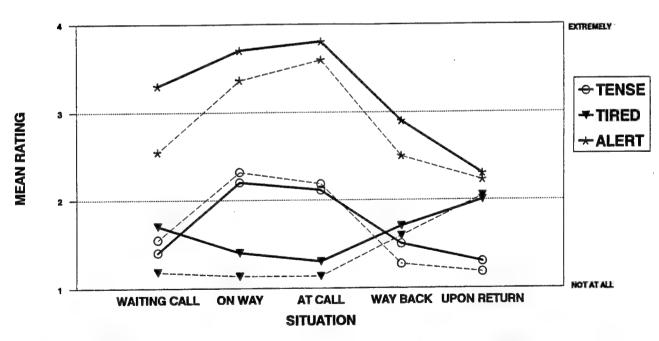


Figure 5. How crew members feel in these call-related situations.

Note: Ratings were made on a four-point scale with 4 = Extremely, 3 = Quite a bit, 2 = A little, and 1 = Not -at-all. The SOLID line represents data from NORCREW. The HATCH line represents data from COMP.

As this figure 5 depicts, feelings of tension, fatigue and alertness fluctuate as mission status changes. These fluctuations are consistent in both NORCREW and COMP data. Tension and alertness peak on the way to a call but decrease on the way back from a call and at the station. On the other hand, crews report feeling less tired on the way to and at the call and more tired on the way back and at the station. Previous research on firefighters has shown similar patterns of change (Paley, Masalonis and Tepas, 1992).

One area of concern with a live-aboard concept is crew diet or nutrition. Currently, most small boat stations are staffed with a subsistence specialist who is responsible for supplying and preparing meals. Under the NORCREW concept, the subsistence specialist is eliminated, leaving individual crew members responsible for supplying and preparing their own meals. A significant concern with this concept is that crew eating habits and nutrition may deteriorate with the absence of the substance specialist. However, comparisons between numerous eating, appetite, and nutritional questions did not reveal any differences between NORCREW and COMP. The mean responses to two eating/diet questions on the BII are presented in the next two figures. Figure 6 shows crew member responses to the question "How satisfied are you with your eating habits and overall eating pattern?" Figure 7 shows crew member responses to a question asking them to compare their workday and home diets

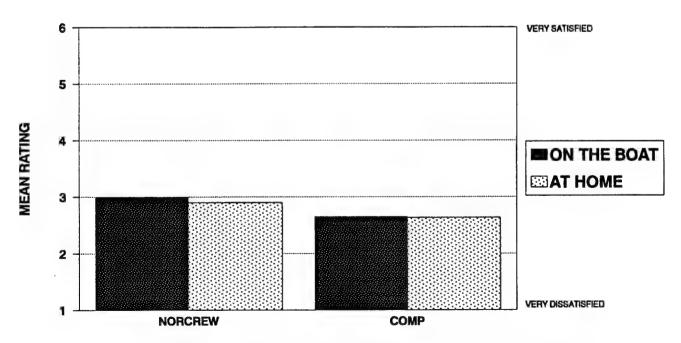


Figure 6. How satisfied are you with your eating habits?

Note: Ratings were made on a six-point scale with 6 = Very satisfied and 1 = Very dissatisfied

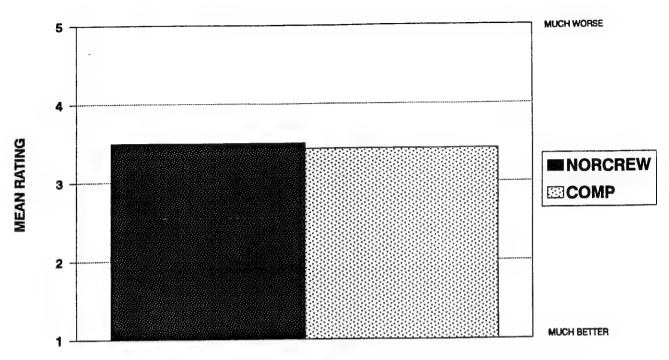


Figure 7. Is your workday diet better or worse than your home diet?

Ratings were made using a five-point scale with 1 = Much better, 3 = Similar, and 5 = Somewhat worse.

Although these two figures reveal that eating habits and diet ratings are at or below the scale midpoints, suggesting room for improvement in these areas, the ratings are consistent for workday and home. Therefore, since crew members appear to have poor eating habits in general, as suggested by the home ratings, the elimination of the subsistence specialist should not compromise crew diet and eating habits with this concept.

Note:

Given the restricted living and work environment, the potential for crew friction and conflict may be elevated with a live-aboard concept. However, Figure 8 shows the response of crew members to the question "How would you describe your working relationship with other crew members?" This figure reveals positive average ratings and little difference between the two stations.

As noted earlier, due to the statistical limitations imposed by the small crew sizes, many of the BII variables could <u>not</u> be evaluated in this project. Of particular interest is the rate of substance use (smoking, caffeine, alcohol, medication, etc.) which may be indicative of coping difficulties. Reductions in the size of both groups makes accurate assessment difficult, if not impossible. However, if one stays within the limits of the present study, it is reasonable to suggest that there is no evidence of excessive substance use by either station.

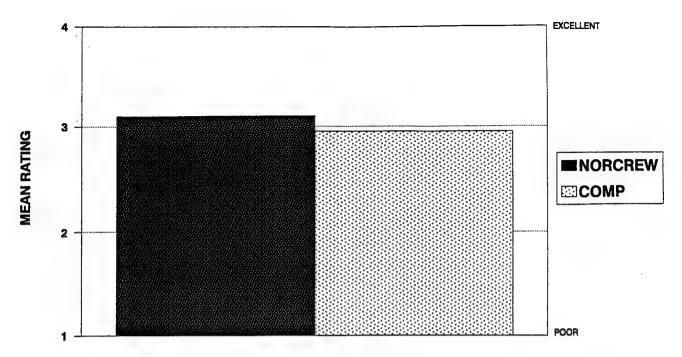


Figure 8. How would you describe your working relationship with other crew members?

Note: Ratings were made using a four-point scale with 1 = Poor, 2 = Fair, 3 = Good, and 5 = Excellent.

Figure 9 shows the response of crew members when asked "How acceptable or unacceptable do you find the use of this survey as a method to help in the evaluation of your work environment?

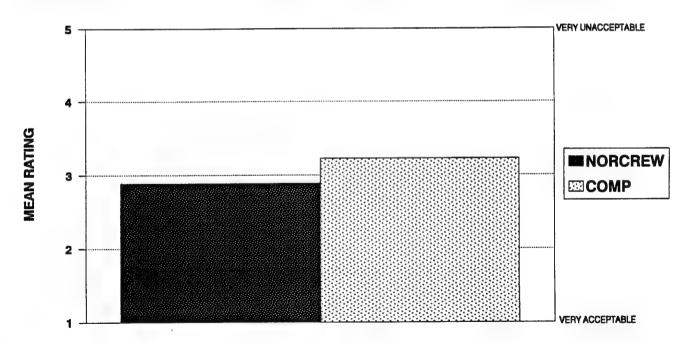


Figure 9. How acceptable or unacceptable do you find the use of this survey method to help in the evaluation of your work environment?

Note: Ratings were made using a five-point scale with 1 = Very acceptable, 2 = Moderately acceptable, 3 = Slightly acceptable, 4 = Moderately unaccaptable, and 5 = Very unacceptable.

The mean acceptability ratings shown in this figure are in the slightly acceptable to very acceptable range. It is interesting to compare this figure with the DLF response rates shown in Figure 2. As one might expect, there appears to be a positive relationship between how acceptable crew members rate the survey method and their subsequent DLF response rate.

3.2.2 Daily Log Forms (DLFs)

One advantage of DLFs over BII is that crew response data is captured in the context or environment which precipitated the reaction. In doing so, one may be able to identify predisposing factors which contribute to observed crew reactions. Also, collecting data over the course of a day will allow for assessing time-of-day effects which have been well documented in other work environments.

3.2.2.1 Sleep Length

One of the more significant and robust markers for the impact of unusual work schedules and environments is sleep length (Tepas and Monk, 1987). Figure 10 shows the mean sleep length, in minutes, for crew members on- and off-duty.

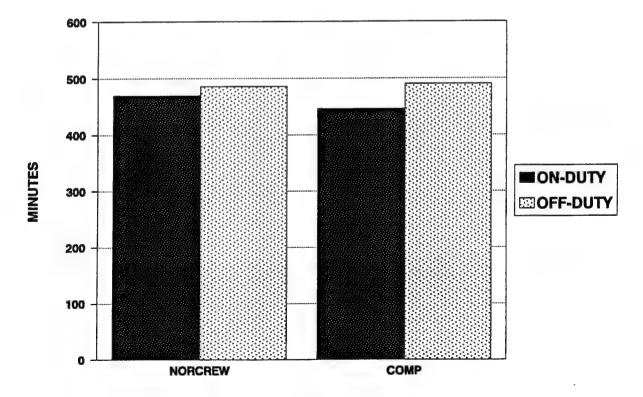


Figure 10. Sleep length.

An ANOVA, as specified earlier, for sleep length data did **not** reveal a significant **location** (NORCREW vs. COMP) effect, F(1,16)=0.76. There was a significant **status** (on- vs. off-duty) effect, F(1,12)=4.66, p<0.05. The interaction of location and status was **not** significant, F(1,12)=0.79. The significant increase in sleep length when off-duty was expected and is consistent with the work schedules literature (Tepas and Carvalhais, 1990). The failure to demonstrate a location effect supports the hypothesis that the NORCREW concept does **not** exert any greater negative impact on crew member sleep, on or off duty, than conventional small boat stations.

3.2.2.2 Sleepiness

Sleepiness was measured three times per day using the SSS (Hoddes, et al, 1973). Figure 11 shows the mean SSS ratings for crew members while on-duty and Figure 12 shows the ratings for crew members while off-duty. The ANOVA for these data revealed a significant time (breakfast, dinner, bed time) effect, F(2,32)=18.22, p<0.0001. ANOVA F values for location (F(1,16)=0.08), status (F(1,16)=0.10), and all four interaction effects were not significant. The significant difference for time is consistent with work schedule literature (Paley and Tepas, in press). The failure to demonstrate a location or status effects supports the hypothesis that the NORCREW concept did not have a negative impact on crew member sleepiness.

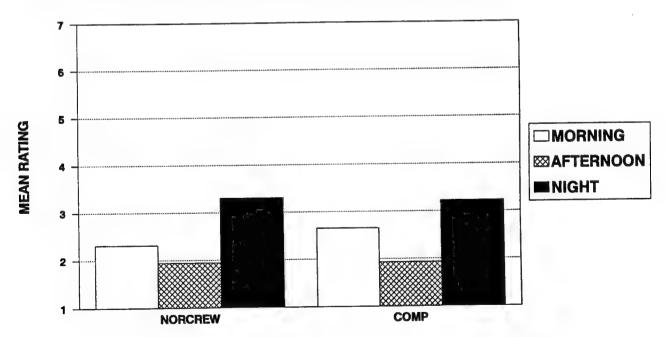


Figure 11. Stanford Sleepiness Scale (SSS): Ratings while on-duty.

Note: SSS ratings can range in value from 1 = feeling active and vital, to 7 = sleeponset soon, losing struggle to remain awake

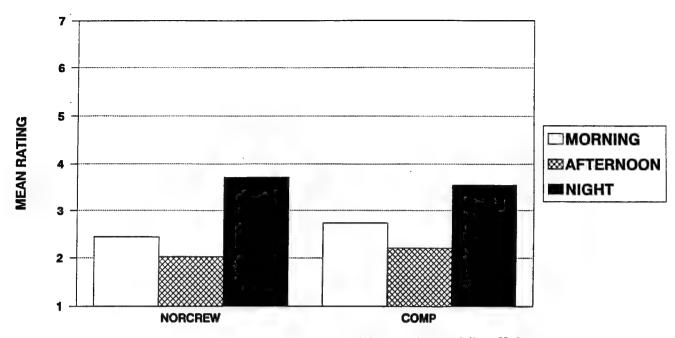


Figure 12. Stanford Sleepiness Scale (SSS): Ratings while off-duty.

Note: SSS ratings can range in value from 1 = feeling active and vital, to 7 = sleeponset soon, losing struggle to remain awake

In Figure 13, the three daily SSS ratings were averaged together to demonstrate the similarity of ratings when location or status were varied.

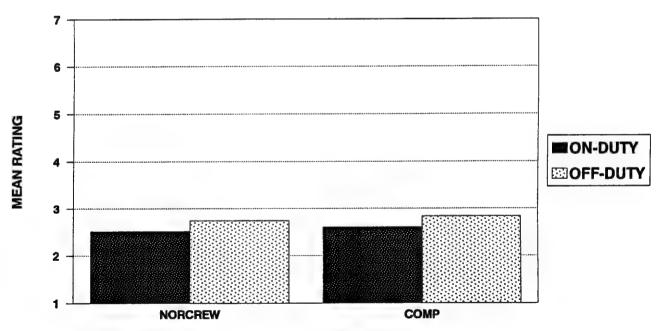


Figure 13. Stanford Sleepiness Scale (SSS): Average daily rating.

Note: SSS ratings can range in value from 1 = feeling active and vital, to 7 = sleeponset soon, losing struggle to remain awake

3.2.2.3 Mood

Mood was measured using the Naval Psychiatric Research Unit (NPRU) Mood Scale (Johnson and Naitoh, 1974). The NPRU, developed by the U.S. Navy, is a well validated measure of sleep deprivation. The measure includes two separate scales, a Positive and a Negative scale, which in most cases are negatively correlated. Separate analyses were computed for each of the scales. The ANOVA results for the mood data parallel those for the SSS. Both Negative and Positive Mood showed a significant time effect, F(2,32)=10.57, p<0.0003 and F(2,32)=14.51, p<.0001, respectively. Location, status, and interaction effects were not significant for either scale.

Again, the significant differences for time are consistent with the work schedules literature (Paley and Tepas, in press). The failure to demonstrate any other effects also supports the hypothesis that the NORCREW concept did **not** have an adverse impact on crew mood. Average Negative and Positive Mood ratings are shown in Figures 14 and 15, respectively. These figures demonstrate the similarity of ratings when location or status are varied.

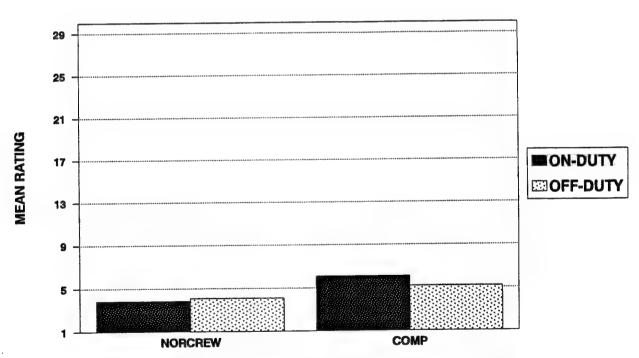


Figure 14. NPRU Negative Mood Scale: Average daily rating.

Note: NPRU Negative ratings can range in value from 0 to 30, with 30 indicating the most Negative rating

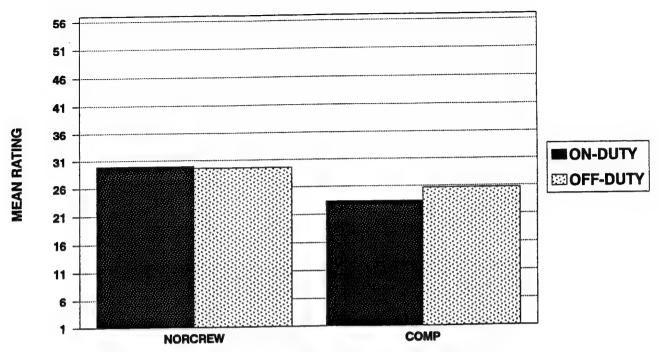


Figure 15. NPRU Positive Mood Scale: Average daily rating.

Note: NPRU Positive ratings can range in value from 0 to 57, with 57 indicating the most Positive rating

3.2.2.4 Sleep Problems

Crew members were asked a number of questions about the quality of their sleep in DLF1. Analyses of these data revealed statistically significant differences between NORCREW and COMP for most sleep quality variables (Length of time to fall asleep, difficulty falling and staying asleep, waking up during the night, difficulty getting up in the morning, and waking up disoriented, confused, and irritable). Two examples of these effects are sleep latency (estimated time to fall asleep) and the number of times woken up during a sleep period. Figure 16 shows the average sleep latency, in minutes, for crew members. The ANOVA for these data revealed a significant effect for location, F(1,16) = 10.77, p<.001. The effect for status was not significant. Figure 17 shows the times woken up reports from these crew members. Consistent with the sleep latency, the times woken up data only revealed a significant effect for location, F(1,16)=59.49, p<.001. Overall, NORCREW crew members had less difficulty falling and staying asleep, were woken up less frequently, had less difficulty getting up in the morning, and woke up less disoriented, confused and irritable than COMP crew members.

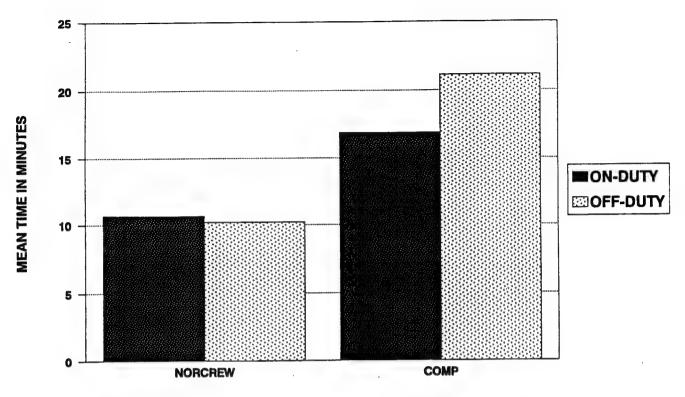


Figure 16. Time taken to fall asleep: Average daily ratings

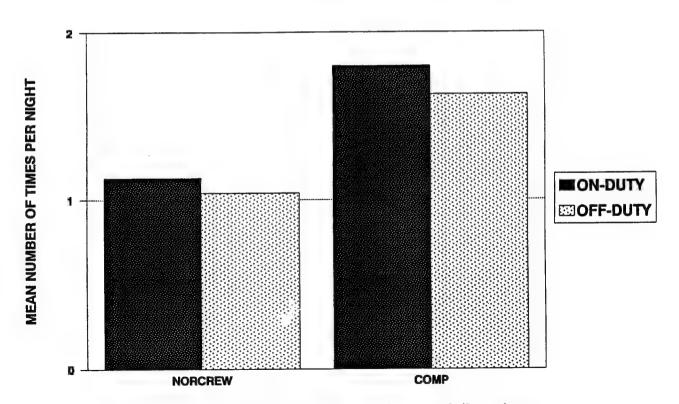


Figure 17. Number of times woken up: Average daily rating.

In general, the data revealed that NORCREW experienced better quality sleep than COMP, however, it must be emphasized that neither station experienced <u>poor</u> sleep. Both stations experienced good quality sleep with NORCREW experiencing slightly better sleep. These data suggest the tentative notion that under some circumstances the NORCREW concept may promote better sleep, or that neither environment adversely effects sleep quality.

3.2.2.5 Mission-Call Reports

Crew members were asked to report and classify mission related calls. NORCREW reported 67 calls during the 92 days of DLF data collection while COMP reported 20 calls during 46 days. The NORCREW DLF data collection period lasted the longest and involved the largest number of calls. Figure 18 provides a breakdown of the types of calls received. The "Other" category includes such missions as training, public relations activities, area-of-responsibility familiarization activities, etc.). Unfortunately, due to small sample sizes, it was not possible to determine the effects of number of calls or call types on crew responses. It is possible, but not probable, that the results of this evaluation may be related to the differential distribution of call types.

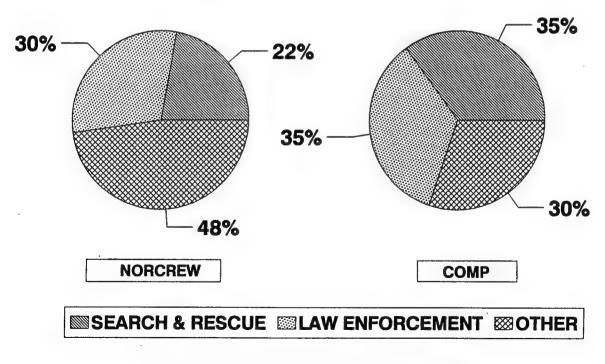


Figure 18. Calls reported on Daily Log Forms.

3.2.2.6 Daily Symptom Reports

Crew members were also asked, on a daily basis, to report how often they experienced a variety of symptoms when on-duty (DLF3). These symptoms and the resulting data are presented in Figure 19. Symptoms were reported at a very low rate, and no trends were clearly evident. Given the low ratings made and the small number of crew members participating in this study, the application of additional statistical procedures to these data does not appear to be appropriate.

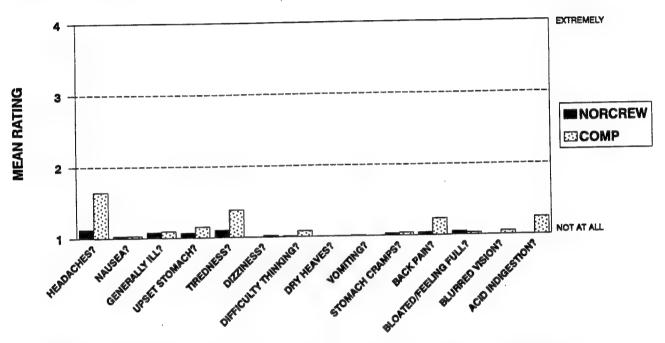


Figure 19. On-duty ratings of: On the whole how often did you feel the following symptoms today?

Note: A four-point rating scale was used with 1 = Not-at-all, 2 = A little, 3 = Quite a bit, and 4 = Extremely

3.2.2.7 Open-Ended Comments

DLF3 ended with a space requesting additional comments from crew members. Participants were encouraged to enter any information they thought might be helpful in explaining the daily responses. Many "open-ended comments" were received and examined by the consulting firm. Midway through Phase II, a number of these comments by several NORCREW members suggested a serious decline in working relationships between crew members. Details of these comments cannot be stated without violating survey confidentiality. The variables promoting these complaints are not clear, but the comments should <u>not</u> be ignored or casually dismissed. It is important to note that there was no apparent problem in crew member working relationships at

the start of Phase II, as suggested by the data presented earlier in Figure 8. Also, a DLF question asking crew members to rate the acceptability of crew interactions did not reveal any negative effect. In fact, an analysis of this question revealed an increase in positive ratings as the evaluation period progressed. It is possible that the open-ended comments were reactions to an isolated event and do not reflect long-term effects of exposure to confined environments. To date, we have found no evidence to suggest that crew interaction problems had any lasting significant negative impact on the human factors variables included in our analysis.

4.0 SUMMARY AND DISCUSSION

The purpose of the crew adaptation evaluation was to ensure that long-term exposure to the NORCREW concept would not adversely affect crew safety/health and well being. Data on psychophysiological variables, which have been identified as predictors of adaptation to work environments, were collected over numerous days at the NORCREW station and a comparison conventional small boat station. The results of this evaluation suggest that the potential for chronic adverse impact of the NORCREW concept is minimal. Data on sleep duration and quality, mood and fatigue ratings, symptomatology, eating and drinking behavior, life style satisfaction ratings, work attitudes, and a host of other human factors variables did not reveal any significant adverse effects. All observed factors were well within acceptable limits. Comparisons between NORCREW and COMP did not indicate differences which would suggest the live aboard concept is exerting adverse effects on crew members.

It is interesting to note that the only statistically significant difference between NORCREW and COMP was in the area of sleep quality. These analyses revealed that the NORCREW environment may be more conducive to better quality sleep. One possible reason for this effect is that NORCREW crew members maintain similar sleep times. Since all crew members are onduty, they typically retire and awake at similar times. This practice not only allows crew members to synchronize sleep behavior but also reduces external sleep distracters (light, noise, etc.) which may be produced if people have varying sleep/wake times. In comparison, COMP may have upwards of 10-15 people, on- and off-duty, at the station on any given day. Under these conditions, a large number of individuals most of which are off-duty, crew members do not coordinate sleep/wake times. Also, the availability of recreational activities (TVs, stereos, pool tables, etc.) provide alternatives to sleep, as well as potentially creating disruptions for those attempting to sleep.

Analyses of mood and alertness variables revealed time-of-day effects consistent with chronobiological theory. It has been well documented that human functions possess a predictable cycle which varies as a function of time of day. Disruptions to these cycles have been shown to adversely affect sleep duration and quality, affective responses, performance, and overall well being (Monk, 1990; Moore-Ede and Richardson, 1985; Koller, 1983). Since the present data reveal a time-of-day function which is consistent with conventional thought and chronobiological theory, it is safe to conclude that the live aboard concept, under the current evaluation conditions, does <u>not</u> appear to disrupt the cycles of observed human factors variables.

Significant changes in sleep, sleepiness and mood were observed for on-duty vs. off-duty. In each case, these changes were consistent with the expectations from chronobiological and work schedules research literature. This demonstrates that the variables measured were sensitive and reliable. Thus, we conclude that the measures used do have the ability to detect significant human factor problems, if they occur. The failure to detect any significant differences between NORCREW and conventional small boat station operations clearly suggests that further consideration of this concept is warranted.

The high voluntary response rates obtained in this project confirm expectations that the methods used are both practical and feasible. The primary limitation of the present study is the small number of subjects at the NORCREW station. For example, gender issues could not be addressed to any degree since only two females were available at both stations. The power of this approach could be significantly enhanced if larger samples of BII and DLF data, gathered from crews employed in more traditional small boat operations, were available. That is, with a larger comparison data base, one would have more reliable crew member response **norms** and thereby one could make more accurate comparisons. A larger comparison population would allow one to precisely draw small comparison samples which would match the test crew population better and allow for more precise comparisons.

Given the statistical limitations of the present study, the results should be approached with caution and respect. For example, the crew member relationship problems reported in the open-ended comments may be simply a function of who was assigned to the NORCREW crew, and may therefore be unrelated to the NORCREW concept itself. However, these reports <u>may</u> be the first sign of a serious problem associated with chronic exposure to NORCREW operations over long-term periods of time. Should the NORCREW concept be accepted in other operational environments, it is important that it be implemented with a comprehensive human factors

evaluation plan in place. It is possible that operations in more severe environments or with higher workloads (greater number and longer missions) may yield human factors problems not evident in the current project. Failure to evaluate future NORCREW efforts could lead to serious and costly problems. With a good human factors evaluation plan in place from the beginning, conceptual or implementation flaws could be quickly detected and appropriate interventions introduced at minimum cost. To address these concerns, the Coast Guard is in the process of implementing the NORCREW concept in additional operational environments to conduct further evaluations.

In conclusion, the current evaluation of the NORCREW concept did not reveal any significant adverse effects on crew members which should prevent the use of this concept in Coast Guard small boat station environments which are similar to the one in this study. It should be clearly understood that the data presented in this report do indicate that the live-aboard concept of NORCREW is operational and merits further consideration.

REFERENCES

Barton, J., Folkard, S., Smith, L.R., Spelten, E.R. and Totterdell, P.A. (1991). Standard shiftwork index. Social and Applied Psychology Unit, University of Sheffield. SAPU Memo No: 1159.

Gander, P.H., Myhre, G. Graeber, R.C., Andersen, H.T., and Lauber, J.K., (1985). Crew factors in flight operations. I. Effects of (-hr time-zone changes on fatigue and the circadian rhythms of sleep/wake and core temperature. NASA TM-88197.

Hoddes, E., Zarcone, V., Smythe, H., Phyllips, R. & Dement, W.C. (1973). Quantification of sleepiness: A new approach. *Psychophysiology*, 10, 431-436.

Johnson, L.C. & Naitoh, P. (1974). The operational consequences of sleep deprivation and sleep deficit. NATO: <u>AGARD-AG-193</u>.

Koller, M. (1983). Health risks related to shift work: An example of time contingent effects of long-term stress. *International Archives of Occupational and Environmental Health*, 53, 59-75.

Monk, T.H. (1990). Shiftwork Performance. In: <u>Occupational Medicine: State of the Art Reviews</u>. Philadelphia: Hanley & Belfus.

Moore-Ede, M.C. and Richardson, G.S. (1985). Medical implications of shift. *Annual Review of Medicine*, 36, 607-617.

Paley, M.J. and Tepas, D.I. (In press). Fatigue and the shiftworker: Fire fighters working on a rotating shift schedule. *Human Factors*.

Paley, M.J., Masalonis, A.J. & Tepas, D.I. (1992). The subjective stress of fire fighters: Issues of call situation and tenure. APA-NIOSH Conference on "Stress in the 90's: A changing workforce in a changing workplace." Washington, DC.

Tepas, D.I., Armstrong, D.R., Carlson, M.L., Duchon, J.C., Gersten, A., and Lezotte, D.V. (1985). Changing industry to continuous operations: Different strokes for different plants. *Behavior Research Methods, Instrumentation and Computers*, 17, 670-676.

Tepas, D.I. & Carvalhais, A.B. (1990). Sleep patterns of shiftworkers. In: <u>Occupational Medicine: State of the Art Reviews.</u> Philadelphia: Hanley & Belfus.

Tepas, D.I. & Monk, T.H. (1987). Work schedules. In: <u>Handbook of Human Factors.</u> G. Salvendy, E. New York: John Wiley & Sons.

APPENDIX A

ID#

UNITED STATES COAST GUARD

BACKGROUND INFORMATION INVENTORY

Assessments of Coast Guard Operational Environments



INSTRUCTIONS FOR PARTICIPATION

The questions contained in this booklet are designed to provide us with a better understanding of the factors which affect the human component in Coast Guard operations. Factors such as sleep wake cycles, nutrition, life-style, and attitudes towards work have been identified as predictors of adaptability to working environments. This questionnaire seeks to explore many of these dimensions in an attempt to better understand and provide strategies to increase the safety and efficiency of Coast Guard operations.

Each question has been selected from other inventories or specifically designed to examine the factors which have demonstrated past relationships with work adaptation. Most of the questions have no right or wrong answers. Please read each question carefully and mark the response which <u>BEST</u> reflects your feelings. Do not spend a lot of time on each one, your <u>FIRST</u> answer is usually the best. It is important that you answer each answer even if you are unsure.

While this questionnaire is lengthy, it can be completed in less than one hour, and represents an extremely critical aspect of this assessment. Your identity and responses to the questionnaire will be completely protected. Above all, your contribution to this effort is of utmost importance since without your feedback one can not accurately assess the potential problem areas in our Coast Guard Environment. Your responses are valuable to provide more safe and productive work environments for yourself and fellow crew members. Your participation is greatly appreciated!!

Do not place your name on the inventory and mark all answers in the space provided. Remember, the questions should NOT be discussed with anyone else and the entire inventory should be completed without interruption if possible.

1)	Today's date	e:	_Day		Month		Year						
2)	What is you	ır age in	years?										
3)	What is you	ır sex?	□ _{Ма}	le	Fen	nale							
4)	What is you	ır height'	?		feet		inches						
5)	What is you	ır weight	?		lbs.								
6)	What is you	ır marita	l status?	(circl	e the app	ropriate	e letter)						
	a.	married		c.	divorce	d	e.	living v	with someone	e			
	ъ.	single		d.	separat	ed	f.	widow	ed				
•	which are in	a) 0 tob) 6 toc) 13 tod) 19 to	o 5 years o 12 yea to 18 ye to 24 ye to 60 ye	rs ars ars		(excua	ung yo	ursett):					
8)	How many	of these	persons	need lo	ooking aft	er by <u>yo</u>	<u>ou</u> ?						
9)	How long h	ave you	been wi	th the (Coast Gua	ırd?		years	mont	hs .	w	æks	
10)	How long l	have you	been in	your c	urrent ass	signmen	t?	_years	mont	hs .	we	eks	
11)	What is yo	our prese	nt <u>rate</u> (eg. BM	f, MK, S	N, etc.)?	?						
12)	How long	have you	ı been in	your p	resent <u>ra</u>	<u>te</u> ?		years	mont	ths	w	eeks	

13)	What is your present rank (eg. First Class, Third Class, Chief, etc.)?
14)	How long have you been in your present <u>rank</u> ? years months weeks
15)	On a typical work schedule rotation, how many days would you stand duty on weekdays and weekends in a 30 day period? (fill in blanks)
	Number of
•	duty days
	Weekdays days
	Weekends days
16)	On a typical work schedule rotation, how many <u>days off</u> would you have on weekdays and weekends in a 30 day period? (fill in blanks)
	Number of
	days off
	Weekdays days
	Weekends days
17)	On your <i>present</i> work schedule rotation, how many days do you stand duty on weekdays and weekends in a 30 day period? (fill in blanks)
	Number of duty days
	Weekdays days
	Weekends days
18)	On your <i>present</i> work schedule rotation, how many <u>days off</u> do you have on weekdays and weekends in a 30 day period? (fill in blanks)
	Number of
	days off
	Weekdays days
	Weekends days
19)	How long have you been on your <u>present</u> work schedule rotation? years months week

Duty 'start'/'end' times Number of days 'off' Somewhat Indifferent Somewhat Extremely Somewhat Extremely Somewhat Somewhat Extremely Somewhat	 In the spaces below, p weekdays and weekends? 				ical workday	usually 'start'	and 'end'
Weekends Weekends Weekends Weekends Weekends Start time End time End time End time Weekdays Weekends Weekend				Start time]	End time	
1) In the spaces below, please specify at what time-of-day your present workday usually 'start' and 'end weekdays and weekends? (fill in blanks in military time) Start time		Weekdays					7
Start time End time		Weekends					1
Start time End time							_
Weekdays Weekends					sent workday	usually 'start	and 'end'
Weekends Weekends Weekends Weekends Weekends Weekends Wes By Grant-time Yes, part-time Yes, full-time No Not married In general, how acceptable or unacceptable is your present work schedule to you? (check one) Wery Unacceptable Duty 'start'/end' times Number of days 'off' Sily you live with someone, how does your partner feel about your work schedule? (check one) Extremely Unsupportive Somewhat Somewhat Supportive Somewhat Supportive Somewhat Supportive Somewhat Supportive Sup				Start time]	End time	
How long have you been on the present work 'start'/'end' times?		Weekdays		***************************************			7
Yes, part-time Yes, full-time No Not married No Not married Slightly Slightly Moderately acceptable acceptable acceptable acceptable acceptable Number of days 'off' Slightly S		Weekends					1
Not married Not married Not married Not married							
Not married Not married Not married Not married				ull-time		•	
In general, how acceptable or unacceptable is your present work schedule to you?(check one) Very							
Very unacceptable unacceptable unacceptable unacceptable acceptable acceptable acceptable Duty 'start'/'end' times Number of days 'off' If you live with someone, how does your partner feel about your work schedule? (check one) Extremely Somewhat Indifferent Somewhat Extrement unsupportive unsupportive supportive s			Not m	агпец			
Number of days 'off' If you live with someone, how does your <u>partner</u> feel about your work schedule? (check one) Extremely Somewhat Indifferent Somewhat Extremely unsupportive unsupportive supportive supportive support		Very	Moderately	Slightly	Slightly	Moderately	Very acceptable
Extremely Somewhat Indifferent Somewhat Extremely unsupportive unsupportive supportive s	Duty 'start'/end' times						
Extremely Somewhat Indifferent Somewhat Extreme unsupportive unsupportive supportive support	Number of days 'off'						
Duty 'start'/'end' times) If you live with someone,	Extremely	Somewh	at Indi	fferent	Somewhat	Extremely supportive
Number of days 'off'	Duty 'start'/'end' times	ansapportive	ширрог				
	Number of days 'off'						

	Definitely not	Probably	not <u>Ma</u>	ybe Pro	bably yes 1	Definitely yes	
In general, how	accentable or u	naccentable	e is vour prese	nt work sched	lule to your <u>fa</u> r	mily ? (check or	ıe)
m general, now	accopiatoro or an		1		•		
		Very	Moderately	Slightly	Slightly	Moderately	Very
	una	cceptable	unacceptable	unacceptable	e acceptable	acceptable	accepta
Duty 'start'/'end							
Number of days	'off'						
At what time do	you usually go	to bed:	and g	et up:	(fill in blo	ınks in military	time)
How long does i	t usually take y	ou to <u>fall a</u>	sleep?	hour	s mi	nutes	
How many time	s do you <u>wake</u> i	up during a	ı typical night'	s sleep?	_		
) Do you take <u>na</u> j	os?(check one)		Yes	□No			
If <u>YES</u>	, how often do y	you take the	em? (<i>check</i>	one)			
	5 days a v	week					
	4 days a	week	_				
	3 days a v	week					
	2 days a	week					
	1 day a w	reek					
		reek n l day	a				

	Too little	Enoug	h	Too much	7	
How often do you: (chec	k the appropriate	box)				
		1	Tot at all	A little	Quite a	Almost always
Have difficulty falling as	sleep?					
Have difficulty staying a	sleep?					
Wake up during the nigh	it?					
Have difficulty getting u						
Have restless or disturbe	ed sleep?					
Disturb the sleep of othe	r people?					
Wake up confused, disor	riented, irritable?					
How often is your sleep g	disrupted during t	he night or	at sleep o	nset becaus Quite	e of: (<i>checi</i> Quite o	
How often is your sleep g	disrupted during t	he night or			Quite o	
Heat or cold?	disrupted during t	he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light?	disrupted during t	he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise?	disrupted during t	he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed?		he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise?		he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed?		he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed? Some other environment		he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed? Some other environment		he night or	Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed? Some other environment People?	al factor?		Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed? Some other environment	al factor?		Almost	Quite	Quite o	often Almo
Heat or cold? Light? Noise? Quality of bed? Some other environment People?	al factor? your sleep behavio	or when you	Almost never	Quite seldom	Quite	often Almo
Heat or cold? Light? Noise? Quality of bed? Some other environment People?	al factor? your sleep behavio	or when you	Almost never	Quite seldom	Quite	often Almo

38)	Do you take <u>naps</u> ?(check one)	Ye	s C	No			
	If YES, how often do you take	them? (c	heck one)				
	5 days a week 4 days a week 3 days a week 2 days a week 1 a week Less than 1 a wee						
39)	How much <u>sleep</u> do you feel you get? (ah	Too			
	Too	Eno	ugn	much			
	little			III III			
г	Have difficulty falling asleep?		Not at all	A little	Quite a bit	Almost always	
	Have difficulty staying asleen?		1 1				
ŀ	Have difficulty staying asleep? Wake up during the night?						
ļ	Wake up during the night?						
ļ	Wake up during the night? Have restless or disturbed sleep?	ng?					
	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning.	ng?					
	Wake up during the night? Have restless or disturbed sleep?						
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people?	e?		nset because Quite			ıost
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people? Wake up confused, disoriented, irritable the sleep of the people? How often is your sleep disrupted during the sleep during the sle	e?	Almost	Quite		ften Aln	ıost
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people? Wake up confused, disoriented, irritable the sleep of the people? How often is your sleep disrupted during the distribution of the people of the people?	e?	Almost	Quite		ften Aln	ıost
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people? Wake up confused, disoriented, irritable the sleep of the people? How often is your sleep disrupted during the sleep during the sle	e?	Almost	Quite		ften Aln	ıost
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people? Wake up confused, disoriented, irritable the often is your sleep disrupted during the distribution of the people of the people? Heat or cold? Light?	e?	Almost	Quite		ften Aln	ıost
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people? Wake up confused, disoriented, irritable How often is your sleep disrupted during the Heat or cold? Light? Noise?	e?	Almost	Quite		ften Aln	ıost
41)	Wake up during the night? Have restless or disturbed sleep? Have difficulty getting up in the morning Disturb the sleep of other people? Wake up confused, disoriented, irritable How often is your sleep disrupted during Heat or cold? Light? Noise? Quality of bed?	e?	Almost	Quite		ften Aln	ıost

42) Rate your average workday: (check one box for each item)

	Extremely low	Quite low	Average	Quite high	Extremely high
Physical workload					
Mental workload				!	
Pace of work					
Number of SAR calls					
Number of LE calls					
Boredom					
Alertness					
Activity level					
Stress					
Sleepiness					
Fatigue					
Tension					
Training					

43) The following items relate to how <u>you generally feel</u>, please <u>check the boxes</u> which indicate the degree to which the following statements apply to your own normal feelings. (check one box for each item)

	Not at all	Somewhat	Very much
I generally feel I have plenty of energy			
I usually feel drained			
I generally feel quite active			
I feel tired most of the time			
I usually feel full of vigor			
I usually feel rather lethargic			
I generally feel alert			
I often feel exhausted			
I usually feel lively			
I feel weary much of the time			

44) How would you rate your own overall physical fitness level? (check one)

Poor	Fair	Good	Excellent

	Not at all	A little	Quite a bit_	Extremel	v	
	1406 at all	Antic	Quite a oit		<u> </u>	
	<u> </u>	1		<u> </u>		
Which of the fol	llowing responses	best describes you	r <u>typical state</u> (during work?	(check o	ne)
Sleepy	Somewhat	Somewhat	Alert	Very alert		
	sleepy	alert			٦.	
About how ofter	n do you feel tire	d at work? (check	one)			
			Once a week	r Two	r three	About every day
Never	Less than once month	month	Office a week		a week	220000000000000000000000000000000000000
λ h λ h Α	- de mon feel ele	any at work? (char	ok one)			
About now offer	n do you leer sie	epy at work? (chec	.n one)			
Never	Less than once		Once a weel		r three a week	About every day
	month	month_		times	a week	
			1	1		ŀ
				ONE of these		a von consider
		Evening" types of	people, which	ONE of these	e types do	you consider
		Evening" types of				
	(check one)	e 'Morning' than	More 'Eveni	ng than		you consider
ourself to be?	(check one)			ng than		
yourself to be?	(check one)	e 'Morning' than	More 'Eveni	ng than		
yourself to be? (Definitely 'Mo	(check one) rning' Mor	e 'Morning' than 'Evening'	More 'Eveni 'Mornir	ng than		
yourself to be? (Definitely 'Mo	(check one) rning' Mor	e 'Morning' than	More 'Eveni 'Mornir	ng than		
ourself to be? (Definitely 'Mo	rning' Mor	e 'Morning' than 'Evening' our general health:	More 'Evenis 'Mornis (check one)	ng than ng'		
yourself to be? (Definitely 'Mo	rning' Mor	e 'Morning' than 'Evening'	More 'Eveni 'Mornir	ng than		
yourself to be? (Definitely 'Mo	rning' Mor	e 'Morning' than 'Evening' our general health:	More 'Evenis 'Mornis (check one)	ng than ng'		
Definitely 'Mo	check one) rning' Mor best describes ye	e 'Morning' than 'Evening' our general health:	More 'Evenin' 'Mornin' (check one) Good	ng than ng'		
Ourself to be? (Definitely 'Mo Which response	check one) rning' Mor best describes ye	e 'Morning' than 'Evening' our general health:	More 'Evenin' 'Mornin' (check one) Good	ng than ng'		
Definitely 'Mo	best describes you	e 'Morning' than 'Evening' our general health:	More 'Evenin' 'Mornin' (check one) Good	ng than ng' Excellent ne)	Definite	

11 <u>220</u> , poste open, to <u>presen</u>	any <u>medication</u> yo	ou have tak	en as treatr	ment (pleas	se print)
Is there anything in your medical history, so health or ability? Yes No	ich as surgery, etc.	., that is re	levant to yo	our present	
If YES, please specify: (please print)					
Please indicate <u>how often</u> you experience th	e following,: (<i>chec</i>	k the appr	opriate bos	r) Once a	Two or
		than once a month	twice a month	week	more times a week
Headaches?					
Disturbed appetite?					
Upset stomach?					
Nausea or vomiting?					
Heartburn or stomach-aches?					
Digestion difficulties?					
Bloated stomach or flatulence?					
Pain in your abdomen?					
Heart palpitations?					
					1
Constipation? Diarrhea?					
Constipation?					
Constipation? Diarrhea? Muscle soreness?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath? Swollen feet?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath? Swollen feet? Blurred vision?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath? Swollen feet? Blurred vision? Trouble concentrating?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath? Swollen feet? Blurred vision? Trouble concentrating? Tingling or numbness?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath? Swollen feet? Blurred vision? Trouble concentrating? Tingling or numbness? Tiredness?					
Constipation? Diarrhea? Muscle soreness? Body aches and pains? Dizziness? Shortness of breath? Swollen feet? Blurred vision? Trouble concentrating? Tingling or numbness?					

		Before starting current assignment	Since starting current assignment	Never
Aspirins or headache	medicine			
Cough and cold med	icine			
Antacids				
Laxatives				
Sleeping pills				
Vitamins				
Birth control pills		•		
Medicine to give you	energy			
Others:				
use tobacco products?(cl	heck one)	Yes	□No	
use tobacco products?(cl	o you <u>use</u> per day Before startii	(enter amoun	t in the appropric	ate box(s))? Off-duty
S, how much tobacco d	o you <u>use</u> per day Before startii current assignt	ng Since s	t in the appropric tarting current signment	Off-duty
S, how much tobacco d Number of	o you <u>use</u> per day Before startii current assignt	(enter amoun	t in the appropric	Off-duty
S, how much tobacco d	Before starting current assignments	ng Since s	t in the appropric tarting current signment	Off-duty cigarette
S, how much tobacco d Number of cigarettes	Before starting current assignment assignment aciga	r (enter amounting Since	t in the approprie	Off-duty cigarette cigar
Number of cigarettes Number of cigars	Before startic current assignment ciga	r (enter amounting Since sinent as rettes cigars	t in the approprie	Off-duty cigarette cigar pipe
Number of cigarettes Number of cigars Pipes of tobacco Dips/chew of	Before starting current assignment dips/	rettes cigars pipes chew a drink per day	tarting current signment cigarettes cigars pipes dips/chew	cigarette: cigarette: pipe: dips/chev
Number of cigarettes Number of cigars Pipes of tobacco Dips/chew of tobacco	Before starting current assignment dips/	rettes cigars pipes chew drink per day agent as	tarting current signment cigarettes cigars pipes dips/chew	cigarette cigar pipe dips/chev

ozs.

ozs.

Liquor

58) On average, how many <u>caffeinated</u> beverages do you drink per day? Cup size is equal to a 12 oz. can of soda. (please enter zero if you <u>do not</u> use)

	Before starting current assignment	Since starting current assignment	Off-duty
Coffee	cups	cups	cups
Cola	12 oz cans	12 oz cans	12 oz cans
Tea	cups	cups	cups
Hot chocolate	cups	cups	cups

59)	Are you currently on a diet?(check one)	L	Yes	Ш	No
-----	---	---	-----	---	----

0 .: (0.4)	C2 C 4-	your eating behavio	hon as	- OFF DITTY
Onestions 60 thi	ni 63 reter to	vour eating denavio	ir when you ai	CULT DUIL.

- 60) How many times do you eat during a typical 24 hour period? (include snacks) _____ times.
- 61) In general, how would you describe your usual appetite? (check one)

Poor	Fair	Good	Excellent

62) During a typical 7 day period, how many times do you <u>eat</u> each of the following meals? (circle the number)

Number of meals eaten

Breakfast	0	1	2	3	4	5 or more
Lunch	0	1	2	3	4	5 or more
Dinner	0	1	2	3	4	5 or more

63) How satisfied are you with your eating habits and overall eating pattern? (check one)

Very dissatisfied	Moderately dissatisfied	Slightly dissatisfied	Slight satisfied	Moderately satisfied	Very satisfied

Questions 64 thru 68 refer to your eating behavior when you are **ON DUTY**:

64)	How many times do you	est during a typical 24 hou	r period? (include snacks)
041	LION HINDS HIDES HO AOR		I DOLLOG: [MICHAGE SHACKS]

times.

65) How satisfied are you with your eating habits and overall eating pattern? (check one)

Very dissatisfied	Moderately dissatisfied	Slightly dissatisfied	Slight satisfied	Moderately satisfied	Very satisfied

66) During a typical 7 day period, how many times do you <u>eat</u> each of the following meals? (circle the number)

Number of meals eaten

Breakfast	0	1	2	3	4	5 or more
Lunch	0	1	2	3	4	5 or more
Dinner	0	I	2	3	4	5 or more

67) In general, how would you describe your usual appetite? (check one)

Poor	Fair	Good	Excellent

68) Is your on duty diet better or worse than your off duty diet? (check one)

Much	Somewhat	Similar	Somewhat	Much
better	better		worse_	worse

The following questions deal with different aspects of work. Please indicate the extent to which these aspects appear in your present duty assisgnment. (check one for each)

69) HOW OFTEN:

	Very often	Fairly often	Some- times	Occa- sionally	Rarely
Does your job require you to work very fast?					
Does your job require you to work very hard?					
Does your job leave you with little time to get things done?					
Is there a great deal to get done?					

70)	HO	W	MU	CH:
-----	----	---	----	-----

	A great Deal	A lot	Some	A little	Hardly any
How much time do you have to think and contemplate?					
What quantity of work do others expect of you?					
How much time do you have to do all your work?					
How many projects, assignments, and tasks do you have?					
How many breaks do you have between work periods?					

71) HOW OFTEN:

	Very often	Fairly often	Some- times	Occa- sionally	Rarely
Are your work objectives well defined?					
Are you clear about what others expect of you on the job?					
Can you predict what others expect of you on the job?					
Are you clear on what your job responsibilities are?					

72) To what extent does fatigue affect your performance at work? (check one)

Not at all	Somewhat	Very much

73) The following questions relate to <u>general job satisfaction</u>, and <u>not</u> to your satisfaction with your work schedule. (check the appropriate response)

	Disagree strongly	Generally disagree	Neutral	Generally agree	Agree strongly
Generally speaking, I am very satisfied with this job					
Frequently, I think of quitting this job					
I am generally satisfied with the kind of work I do in					
Most people on this job are very satisfied with the job					
People on this job often think of quitting					

74) How much does each of the following people go out of their way to do things to make your work life easier for you? (check one for each)

	Very much	Somewhat	A little	Not at all
Immediate boss or supervisor				
Other people at work				
Your partner, friends and relatives				<u></u>

75)	How easy is	it to talk with	each of the	following peo	ople? (check	one for each)
-----	-------------	-----------------	-------------	---------------	--------------	---------------

	Very much	Somewhat	A little	Not at all
Immediate boss or supervisor				
Other people at work				
Your partner, friends and relatives				

76) How much can each of these people be <u>relied on</u> when things get tough at work? (check one for each)

	Very much	Somewhat	A little	Not at all
Immediate boss or supervisor				
Other people at work				
Your partner, friends and relatives				

77) How much is each of the following people willing to listen to your personal problems?(check one for each)

	Very much	Somewhat	A little	Not at all
Immediate boss or supervisor				
Other people at work				
Your partner, friends and relatives				

78) The following set of items deal with the use of your <u>skills</u> and <u>abilities</u>. Indicate by <u>checking</u> the appropriate box, *how often* you use each.

	Rarely	Occa- sionally	Some- times	Often
Does your job let you use the skills and knowledge you learned in school?				
Are you given the chance to do the things you do best?				
Can you use skills from your previous experience and training				

Questions 79 thru 82 list 8 different strategies people can use to <u>cope</u> with problems they experience. In relation to the different problem areas stated below, please indicate by <u>checking</u> the appropriate box the extent to which you use (or have used) each of the coping strategies listed.

79) To what extent do <u>you</u> use the following strategies when you have problems with your <u>social life</u> (e.g. going out, visiting friends, etc.) caused by your current work assignment? (check one for each)

	Not used	Used a little	Used some- what	Used quite a bit	Used a great deal
I work on solving the problems in the situation					
I reorganize the way I look at the situation, so things don't look so bad					
I let my emotions out	<u> </u>			ļ	
I talk to someone about how I am feeling		<u> </u>			ļ
I avoid thinking or doing anything about the situation					
I wish the situation would go away or somehow be over with				ļ	
I criticize myself for what is happening					ļ
I spend more time alone					

80) To what extent do <u>you</u> use the following strategies when you have problems with your <u>domestic life</u> (e.g. domestic tasks, jobs around the house, child care, etc.) caused by your current work assignment? (check one for each)

·	Not used	Used a little	Used some- what	Used quite a bit	Used a great deal
I work on solving the problems in the situation					
I reorganize the way I look at the situation, so things don't look so bad					
I let my emotions out		<u> </u>		<u> </u>	
I talk to someone about how I am feeling					
I avoid thinking or doing anything about the situation					
I wish the situation would go away or somehow be over with					
I criticize myself for what is happening					
I spend more time alone					

81) To what extent do <u>you</u> use the following strategies when you have problems with <u>your sleep</u> (e.g. problems falling asleep, disrupted sleep, etc.) caused by your current work assignment? (check one for each)

	Not used	Used a little	Used some- what	Used quite a bit	Used a great deal
I work on solving the problems in the situation			-		
I reorganize the way I look at the situation, so things don't look so bad					
I let my emotions out					
I talk to someone about how I am feeling	1				
I avoid thinking or doing anything about the situation					
I wish the situation would go away or somehow be over with					
I criticize myself for what is happening					
I spend more time alone					

82) To what extent do <u>you</u> use the following strategies when you have problems with the way you perform <u>your work</u> (e.g. job performance, organization of work tasks, etc.) caused by your current work assignment?(check one for each)

	Not used	Used a little	Used some- what	Used quite a bit	Used a great deal
I work on solving the problems in the situation					
I reorganize the way I look at the situation, so things don't look so bad					
I let my emotions out					
I talk to someone about how I am feeling			***************************************		
I avoid thinking or doing anything about the situation					
I wish the situation would go away or somehow be over with					
I criticize myself for what is happening					
I spend more time alone					

83) How would you describe your working relationship with other crew members? (check one)

Poor	Fair	Good	Excellent
<u> </u>			
			1

84) Some of the things people do in their life off the job are listed below. How do you feel about the opportunity you have for each of these activities? (Check one space for each activity below)

ACTIVITIES:	Pleased	Mostly satisfied	Mixed	Mostly dissatisfied	Unhappy
Household work and maintenance					
Shopping					
Being with spouse or partner (if applicable)					
Raising children (if applicable)					
Eating meals					
Sleeping					
Entertainment					
Exercise and sports					
Contact with friends					
Taking part in organizations					
Education or training					
Keeping up with news					

85) Please rate how important it is for you to have time to engage in each of the following activities. (Check one space for each activity below)

ACTIVITIES:	Very important	Quite important	Somewhat important	A little important	Not at all important
Household work and maintenance					
Shopping					
Being with spouse or partner (if applicable)					
Raising children (if applicable)					
Eating meals					
Sleeping					
Entertainment					
Exercise and sports					
Contact with friends					
Taking part in organizations					
Education or training					
Keeping up with news					

86)	Here are some questions regarding the way you behave, feel and act. Try to decide which response option
-	represents your typical way of acting or feeling. There are no right or wrong answers to any of the questions: your
	immediate reaction is what we want. Please check that you have answered all of the questions. (check one box
	for each)

	Almost never	Quite seldom	Quite often	Almost always
Do you like plenty of excitement and bustle around you?				
Does your mood go up and down?				
Are you rather lively?				
Do you feel 'just miserable' for no good reason?				
Do you like mixing with people?				
When you get annoyed, do you need someone to talk to?				
Would you call yourself happy-go-lucky?				
Are you troubled about feelings of guilt?				
Can you let yourself go and enjoy yourself a lot at a lively party?				
Would you call yourself tense or 'high strung'?				
Do you like practical jokes?				
Do you suffer from sleeplessness?				

87)	On a normal workday,	how physically ti	red do you usua	lly feel at the end	of the work period?	(check one)
-----	----------------------	-------------------	-----------------	---------------------	---------------------	-------------

Not at all	A little	Quite a bit	Extremely	

88) On a normal workday, how mentally tired do you usually feel at the end of the work period? (check one)

Not at all	A little	Quite a bit	Extremely
1			

89) On a normal workday, how tense do you usually feel at the end of the work period? (check one)

Not at all	A little	Quite a bit	Extremely

90) How tense do you feel in the following situations: (check one for each)

	Not at all	A little	Quite a bit	Extremely
Waiting for a case				
On the way to a case			<u> </u>	
At the case location				
On the way back from the case				
Upon return from the case				

91) How tired do you feel in the following situations: (check one for each)

	Not at all	A little	Quite a bit	Extremely
Waiting for a case				
On the way to a case				
At the case location				
On the way back from the case				
Upon return from the case				

92) How alert do you feel in the following situations: (check one for each)

	Not at all	A little	Quite a bit	Extremely
Waiting for a case				
On the way to a case				
At the case location				
On the way back from the case				
Upon return from the case				

93) How much do the following factors contribute to feelings of <u>tiredness</u>, <u>fatigued</u>, and/or decreased <u>alertness</u> <u>during missions</u>? (check one for each)

	Not at all	A little	Quite a bit	Extremely
Length of time on missions				
Boredom				
Weather				
Work schedule				
Workload			<u> </u>	
Boat design/characteristics				
Sea state				
Time of day				
Pre-mission workload at station			<u> </u>	

94)	How long into a mission do you feel tired, fatigued, and/or decreased alertness? (fill in blanks)											
	hours minutes											
95)	If you feel <u>tired</u> , <u>fatigued</u> , and/or decreased <u>alertness</u> , what do you do to combat it and remain efficient? (rank your TOP three choices: $1 = highest$, $2 = second highest$, and $3 = third highest$)											
	a) Drink coffee/soda, or eat candy/snacks, etc b) Stretch, perform light exercise, isometrics, etc. c) Take rest breaks, etc. d) Try to keep busy, work on projects, training e) Rotate among duties/tasks f) Other g) I never feel performances decrements during missions											
96)	How long into a mission do you feel your performance decreasing? (fill in blanks)											
	hours minutes											
97)	How much do the following factors contribute to decreases in <u>performance during missions?</u> (check one for each) Not at all A little Quite a bit Extremely											
4	Length of time on missions											
	Boredom											
	Weather											
	Work schedule											
	Workload											
	Boat design/characteristics											
	Sea state											
	Time of day											
	Pre-mission workload at station											
98)	If you feel performance decreasing, what do you do to combat it and remain efficient? (rank your TOP the choices: 1 = highest, 2 = second highest, and 3 = third highest) a) Drink coffee/soda, or eat candy/snacks, etc b) Stretch, perform light exercise, isometrics, etc. c) Take rest breaks, etc. d) Try to keep busy, work on projects, training e) Rotate among duties/tasks f) Other											
	g) I never feel performances decrements during missions											

99) O	on average, how munission related (boa	ich time do you spe t and station maint	end performing non-oper ance, paper-work, etc),	ational duties, duties w per week? (fill in blan	hich are <u>NOT</u> Coast Guard ks)
		days	hours minutes	5	
100)			our current CG billet?		
	b)				
101)			your current CG billet?		
	b)				
102)			es of your current billet o		ges? (check one)
	Definitely not	Generally no	Sometimes	Generally yes	Definitely yes
L					
	ions 103 thru 105 a		he <u>idea</u> l job for <u>yourself.</u>	How would you design	your ideal job on the
103)	Number of days 'o	n'/'off' duty during	g a seven day period of yo	our <u>ideal</u> work schedule	
			Days 'on' duty	Days 'off' duty	<u>L</u>
	We	ekdays	days	day	75
	We	ekends	days	day	7 S
104)	The 'start' and 'en	d' times of your id	leal work schedule: (fill i	n military time)	
			Start time	End time	
	We	ekdays			
	We	ekends]

105) How would your ideal job differ from your present job on the following: (check one)

	Definitely increase	Probably increase	Stay the	Probably decrease	Definitely decrease
Amount of work					
Pace of work					
Amount of responsibility					
Amount of supervision					
Amount of free time to do own thing					
Quality of work					
Number of work breaks					
Variety of work					

106)	About how many miles do you travel (one-way) to your present assignment?	(miles)	
107)	How long does it take you to travel to present assignment? (minutes)		
108)	Do you car pool or use public transportation to get to your present assignment?	Yes	□No

109) Below is a list of <u>work characteristics</u>, please rate how well you think you were prepared for these characteristics as part of your present duty assignment? (check one box for each activity)

	Not at all	A little	Quite a bit	Extremely
Food preparation				
Housekeeping				
Supervision				
Sleeping facilities				
Work scheduling				
Head facilities				
Shower facilities				
Training				
Food allowance				
Housing allowance				
Boat maintenance				
Station maintenance				
Paper work				

110)	Below is a list of work	characteristics,	please rate how	well yo	ou think these	characteristics a	are handled in	your
1	present duty assignment? (check one box	for each activity)				

	Not at all	A little	Quite a bit	Extremely
Selection of crew members				
Communication links				
Collecting operational information				
Ordering supplies				
Food allowance				
Housing allowance				
Food preparation				
Housekeeping				
Supervision				
Sleeping facilities				
Work scheduling				
Head facilities				
Shower facilities				
Training				
Boat maintenance				
Station maintenance				
Paper work			•	
Recreational facilities				

111)	Knowing what yo	ou know now,	if you	had t	o decide	all ove	r again	whether	to	accept	your	current	billet,	what
W	vould you decide?	(check one)												

Decide without hesitation to take the same type of job	Have some second thoughts	Decide definitely not to take this type of job

112) If a friend of yours told you he/she was interested in a billet like yours, what would you tell him/her? (check one)

Strongly recommend it	Have doubts about recommending it	Advise him against it

good	Very good	Fairly good	Avera	ge I	airly poor	Very p	oor E	xtremely poor
						<u> </u>		
		u he/she was int	erested in	joining 1	the Coast C	Guard, wh	at would y	ou tell h
(check on	! e)							
	Strongly re	ecommend it		oubts abo mending		Advise him	against it	
. Uour often d	lo you feel the	following things	ahout vo	ur iob? (check one	box for e	ach)	
How often c	o you reer the r	tonowing dimes	about yo					
				Very often	Fairly often	Some- times	Occa- sionally	Rarely
I dislike the a	mount of work	I am expected	to do					
I am dissatis	fied with the pa	ace of my work						
I am unhappy	y about my cur	rent work load						
My work is i	nteresting to do)						
I feel bored v	vith the work I	have to do						
The work on	my job feels di	all						
If you were	to leave the Co	oast Guard, wha	t would b	e your <u>n</u>	nain reason	ıs?		
(rank your I	OP three choi	ices: 1 = highes	st, $2 = sec$	ond hig	hest, and 3	B = third h	ighest)	
` -	-> 41	iah duda						
			5					
_		ge my job dutie		the ich	nativities			
_	b) to have	more opportun	ity for off					
_ 	b) to have	more opportuning an improved	ity for off					
- - -	b) to have c) to obtai d) to earn	e more opportunin an improved v	ity for off					
- - - -	b) to have c) to obtai d) to earn e) better v	e more opportuning an improved of better pay working hours	ity for off working e	nvironm				
- - - - -	b) to have c) to obtai d) to earn e) better v f) better o	e more opportuning an improved whetter pay working hours opportunity for p	ity for off working e	nvironm				
- - - - -	b) to have c) to obtai d) to earn e) better v f) better o	e more opportuning an improved of better pay working hours	ity for off working e	nvironm				
- 	b) to have c) to obtai d) to earn e) better v f) better o g) medical	e more opportuning an improved whetter pay working hours opportunity for p	ity for off working e	nvironm			No	

	w acceptable or unacceptable do you find the use of this survey as a method to help in the evaluation of you	ur
118)	w acceptable of unacceptable do you and all all all all all all all all all al	
v	environment? (check one)	

Very	Moderately acceptable	Slightly	Moderately	Very
acceptable		acceptable	unacceptable	unacceptable

119) Please note anything related to your work, sleep, fatigue level, etc. that you feel is important, but has not been addressed by this survey.
·

THANK YOU FOR COMPLETING THIS SURVEY!!!!

APPENDIX B COMPLETE THIS LOG AT BREAKFAST TIME

	DATE CON	IPLETI	ED:		TIME (COMPLETED):	(M)	LITARY 1	TIME)
1) A	Are you <u>on</u> duty?	□ _Y	es	□ _{No}						
2) (Choose the stateme	ent below v	which best	describes y	our <u>present</u> fee	lings. How do you	u feel right	now? (che	eck one)	
2) 1		Relaxed; av A little fog Foggy; slo Sleepy; wo Almost in	g at a high wake; responsely; let down; wed down; cozy; prefer reverie; sle	level, but onsive; but vn; not at p beginning r to be lyin ep onset so	not at a peak; not at full aler peak to lose interest g down; fightin pon; losing stru	in remaining awak	ke			
٠, ١	Item	Not at	A little	Quite a	Extremely	Item	Not at	A little	Quite a	Extremely
	Active					Grouchy				
	Alert					Нарру				
	Annoyed					Jittery				
	Carefree					Kind				
	Cheerful					Lively				
	Able to					Pleasant				
	concentrate Considerate					Relaxed				
	Defiant					Satisfied				
	Dependable					Sleepy				
	Drowsy					Sluggish				
	Dull					Tense				
	Efficient					Able to				
	Friendly					think clearly Tired			†	
	Full of Pep					Able to				
	Good-natured					work hard			<u> </u>	
4)	estions 4 thru 8 of Where did you sle	<u>ep</u> ? (check	one)	☐ Hon	пе 🗆 в		ner (<i>specif</i> j you <u>get-ur</u>		(milita	ary time)?

B) Please <u>rate</u> the following questions which n	Not at all	A little	Quite a bit	Extremely
Had difficulty falling asleep?				
Had difficulty staying asleep?				
Woke up during the night?				
Had difficulty getting up in the morning?				
Had restless or disturbed sleep?				
Disturbed the sleep of other people?				
Woke-up disoriented, confused, irritable?				
If you were on <u>duty</u> last night, did you <u>rest</u> If <u>Yes.</u> continue with question number			LJ Yes	∐ No
0) What type of call was it/were they? (specif	fy) 1)	2)		3)
l) How long were you <u>underway</u> for each ca	11? (fill in) 1)	hr min	2) hr	min 3)h
		L		
How long have you been back from the las	st call?	_ hr	min	
	g situations on your	last call?		Extremely
) How <u>tense</u> did you feel during the followin			Quite a bit	Extremely
) How <u>tense</u> did you feel during the followin Waiting for a call at the dock	g situations on your	last call?		Extremely
How tense did you feel during the followin	g situations on your	last call?		Extremely
Waiting for a call at the dock On the way to the call At the call location	g situations on your	last call?		Extremely
Waiting for a call at the dock On the way to the call	g situations on your	last call?		Extremely
On the way to the call At the call location On the way back from the call	g situations on your Not at all g situations on your	last call? A little	Quite a bit	
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call How tired did you feel during the following	Not at all	last call? A little		Extremely
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call How tired did you feel during the following Waiting for a call at the dock	g situations on your Not at all g situations on your	last call? A little	Quite a bit	
How tense did you feel during the following Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call How tired did you feel during the following Waiting for a call at the dock On the way to the call	g situations on your Not at all g situations on your	last call? A little	Quite a bit	
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call How tired did you feel during the following Waiting for a call at the dock On the way to the call At the call location	g situations on your Not at all g situations on your	last call? A little	Quite a bit	
How tense did you feel during the following Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call How tired did you feel during the following Waiting for a call at the dock On the way to the call At the call location On the way back from the call	g situations on your Not at all g situations on your	last call? A little	Quite a bit	
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call How tired did you feel during the following Waiting for a call at the dock On the way to the call At the call location	g situations on your Not at all g situations on your	last call? A little	Quite a bit	
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Waiting for a call at the dock On the way back from the call Upon return from the call Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call	g situations on your Not at all g situations on your Not at all	last call? A little last call? A little	Quite a bit	
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Waiting for a call at the dock On the way back from the call Upon return from the call Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call	g situations on your Not at all g situations on your Not at all	last call? A little last call? A little	Quite a bit	
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Waiting for a call at the dock On the way back from the call Word tired did you feel during the following Waiting for a call at the dock On the way to the call At the call location On the way back from the call	g situations on your Not at all g situations on your Not at all g situations on your	last call? A little last call? A little	Quite a bit Quite a bit	Extremely
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Waiting for a call at the dock On the way back from the call Upon return from the call Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Upon return from the call Whow alert did you feel during the following	g situations on your Not at all g situations on your Not at all g situations on your	last call? A little last call? A little	Quite a bit Quite a bit	Extremely
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Waiting for a call at the dock On the way back from the call Upon return from the call Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Upon return from the call Waiting for a call at the dock On the way to the call	g situations on your Not at all g situations on your Not at all g situations on your	last call? A little last call? A little	Quite a bit Quite a bit	Extremely
Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Waiting for a call at the dock On the way back from the call Upon return from the call Waiting for a call at the dock On the way to the call At the call location On the way back from the call Upon return from the call Upon return from the call Waiting for a call at the dock Waiting for a call at the dock	g situations on your Not at all g situations on your Not at all g situations on your	last call? A little last call? A little	Quite a bit Quite a bit	Extremely

COMPLETE THIS LOG AT DINNER TIME

	DATE COMPLETED:			TIME COMPLETED:					(<u>MILITARY TIME</u>)		
1)	Choose the statem	ent below	which best	describes y	your prese i	nt feeling	s. How do you f	eel right <u>n</u>	ow? (check	one)	
		Functionin Relaxed; a A little fog	g at a high wake; resp gy; let dov	level, but onsive; but wn; not at p	t not at full peak	eak; able alertnes	to concentrate				
		Sleepy; wo		•	-						
				-			to remain awake				
2)	For each item belo	ow, choose	one of the	four answ	ers that bes	st describ	e how you feel <u>n</u> e	<u>)w</u> :			
	Item	Not at	A little	Quite a bit	Extremely	7	Item	Not at all	A little	Quite a bit	Extremely
	Active						Good-natured				
	Alert						Grouchy				
	Annoyed						Нарру				
	Carefree						Jittery				
	Cheerful						Kind				
	Able to						Lively				
	Considerate						Pleasant				
	Defiant			-			Relaxed				
	Dependable				<u> </u>		Satisfied				
	Drowsy		 				Sleepy				
	Dull						Sluggish				
	Efficient	1					Tense				
	Friendly						Able to				
	Full of Pep	 				1	think clearly Tired	 			
•			1	I	<u>I </u>		Able to work hard				
3)	Are you on duty?										
	Yes				ontinue wit	h questio	n number 4. If	No, END	OF THIS	LOG!	
4)	Have you respon	ded to any	<u>calls</u> today	?							
	Yes	\square_{N}	lo	If Yes, co	ontinue wit	h questio	n number 5. If N	lo, <u>END (</u>	F THIS L	<u>0G!</u>	

COMPLETE THIS LOG AT DINNER TIME

5) Wh	at <u>type</u> of call was	s it/were they? (sp	ecify) 1)_			2)	3)	
6) Hov	v long were you <u>u</u>	nderway for each	call? (fill in)	1)	hr <u> </u>	2)hr	min 3)hr	m
7) Ove	rall, rate the envir	onmental condition	ns <u>during</u> th	e call/calls	(check one)			
	Very calm_	Moderately calm	Slightly calm		lightly severe	Moderately severe	Very severe	
	w long have you b w <u>tense</u> did you fe							
,	-		N	ot at all	A little	Quite a	bit Extreme	ely
Tv	Vaiting for a call a	t the dock			T T			
	On the way to the							
	At the call location				 			
	on the way back fr				†			
	Jpon return from t							
10) Ho	ow <u>tired</u> did you f	eel during the foll		ons on you	r <u>last</u> call? A little	Quite a	bit Extreme	ely
F	Vaiting for a call a	t the dock						
	on the way to the c				 			
					 			
	at the call location On the way back from				+			
	Ipon return from t				 			
	ow <u>alert</u> did you fo							
			N	ot at all	A little	Quite a	bit Extreme	ely
V	Vaiting for a call a	t the dock						
C	on the way to the c	all						
	at the call location							
O	n the way back fro	om the call						
-	pon return from the							

	DATE COM	PLETE	D:		TIM	E CON	MPLETED: _		(<u>MII</u>	LITARY T	ME)
1) (Choose the statement	ent below v	which best	describes y	your <u>presei</u>	nt feeling	s. How do you f	eel right <u>n</u>	<u>ow</u> ? (check	cone)	
		Feeling ac	tive and vi	ital; alert; v	wide awake	•					
	Functioning at a high level, but not at a peak; able to concentrate										
		Relaxed; a	wake; resp	onsive; bu	t not at full	alertnes	8				
	A little foggy; let down; not at peak Foggy; slowed down; beginning to lose interest in remaining awake										
					ig down; fi						
	لــا	Almost in	reverie; sle	ep onset s	oon; losing	struggle	to remain awake				
2) I	For each item belo	w, choose	one of the	four answ	ers that bes	st describ	e how you feel no	<u>w</u> :			
	Item	Not at all	A little	Quite a bit	Extremely	y	Item	Not at	A little	Quite a	Extremely
	Active						Good-natured				
	Alert						Grouchy				
	Annoyed					1	Нарру				
	Carefree					1	Jittery				
	Cheerful						Kind				
	Able to						Lively				
	Considerate	<u> </u>				1	Pleasant				
	Defiant						Relaxed				
	Dependable						Satisfied				
	Drowsy						Sleepy				
	Dull					ł	Sluggish				
	Efficient			-			Tense				
	Friendly						Able to				
							think clearly Tired		ļ <u>.</u>		
	Full of Pep	<u> </u>		<u> </u>		1	Able to				
							work hard				
3) .	Are you on duty?										
	Yes	\square_{N}	o	If <u>Yes</u> , co	ontinue wit	h questic	on 4. If <u>No,</u> skip	to questic	on number	12.	
4)]	Have you <u>respond</u>	led to any	calls since	your <u>last</u> s	survey entr	y?					
	☐Yes	\square_{N}	o	If <u>Yes</u> , co	ontinue wit	h questic	on 5. If <u>No</u> , skip	to questio	n 12.		

) What <u>type</u> o							2) n 2) hr		3)hr
How long ha							min		
On average,	rate the en	vironmental c	conditions	during	the call/c	alls?			
	ery lm	Moderately calm		ghtly alm		ightly evere	Moderately severe		ery
How tense d	id you feel	during the fo	ollowing s	ituation	s on your	last call?			
			_		at all	A little	e Ouite	a bit	Extremely
Waiting C	a a call at	the dook		110	at an	77 17.00	7 2		
Waiting for On the wa									
At the call		<u></u>							
On the wa		m the call	**						
Upon retu									
) How <u>tired</u>	did von fe	el during the f	following	situatio	ns on you	last call?			
) How theu	ara you ro	or during the r	onowing .	J. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	011) 011	3407			
				Not	at all	A little	e Quite	a bit	Extremely
Waiting fo	r a call at	the dock							
On the wa	y to the ca	11							
At the call									
On the wa	y back from	m the call							<u> </u>
Upon retu	rn from the	e call							<u> </u>
) How alert	did you fee	el during the f	ollowing s	situation	ıs on you	last call?			
				Not	at all	A little	e Quite	a bit	Extremely
Waiting fo	r a call at	the dock							
On the wa									
At the call									
On the wa		m the call							
Upon retur									
v	ow would y ery ood	you <u>rate</u> this o	day ? (<i>che</i> Somew good	hat	Somewha bad	t Ba	d Vei ba	-	
What f									

13) On the whole, how would you rate your day on the following items? (check the appropriate box)

	Extremely low_	Quite low	Average	Quite high	Extremely high
Physical workload		18.00			
Mental workload					
Pace of work					
Boredom					
Alertness					
Activity level					
Stress					
Sleepiness					
Fatigue					
Tension					

14) On the whole, how often did you feel the following symptoms TODAY? (check the appropriate box)

	Not at all	A little	Quite a bit	Extremely often
Headaches				
Nausea				
General ill feeling				
Upset stomach				
Tiredness				
Stomach cramps	*****			
Dizziness				
Difficulty thinking				
Back pain				
Bloated or feeling full				
Blurred vision				
Acid indigestion, heartburn, or acid stomach				
Dry heaves (retching)				
Vomiting				

vomiting					
15) Did you work a second job today?	Yes	□ _{No}			
If Yes, at what time (military time	me) did you sta	rt and end?	START:	<u>END:</u>	

	Extremely low	Quite low	Average	Quite high	Extreme high
Privacy					
Interactions with others					
Weather					
Food preparation		-			
Cleanliness/hygiene of others					
Food quality					
Sleeping conditions					
Head facilities					
Your cleanliness/hygiene					
Exercise					
Leisure time					
list any out of the orders to the surveys and ent:					

THANK YOU